

CITY COUNCIL AGENDA

AVONDALE CITY HALL - SONORAN ROOM - 11465 W CIVIC CENTER DR - AVONDALE, AZ 85323

**BUDGET MEETING
November 8, 2010
6:00 PM**

CALL TO ORDER BY MAYOR ROGERS

1 ROLL CALL BY THE CITY CLERK

2 COUNCIL GOAL SETTING FOR FY2011-2012 BUDGET

Staff will present a status update and request Council direction for development of policy goals and priorities for the 2011-2012 fiscal year. For information, discussion and direction.

3 ADJOURNMENT

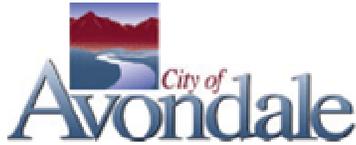
Respectfully submitted,

A handwritten signature in cursive script that reads "Carmen Martinez".

Carmen Martinez
City Clerk

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CITY COUNCIL REPORT

SUBJECT:
Council Goal Setting for FY2011-2012 Budget

MEETING DATE:
November 8, 2010

TO: Mayor and Council
FROM: Kevin Artz, Finance and Budget Director (623) 333-2011
THROUGH: Charlie McClendon, City Manager

PURPOSE:

Staff will present a status update and request Council direction for development of policy goals and priorities for the 2011-2012 fiscal year.

BACKGROUND:

As part of the annual budget process, the City Council receives an update on the current economy, program progress and financial status of City operations in order to provide fiscal guidelines for establishing goals and objectives for the coming fiscal year.

Staff from all departments is available to address any questions or concerns regarding all programs, services and projects currently in progress or scheduled in the near future.

DISCUSSION:

Despite the current economic downturn, the City continues to make progress towards achieving Council goals and improving services. While the financial crisis faced by the nation shows signs of recovery, the City will continue to feel the effects of the rising unemployment and its affect on tax streams. All state and local governments will still have to contend with the decline in income and property values that will impact the tax base. Actual income has fallen short of projections for the last several fiscal years for most governments causing service reductions in many key areas. To help plan for next fiscal year, staff has developed a range of income scenarios for the current and next fiscal year and with Council direction will develop corresponding expenditure plans.

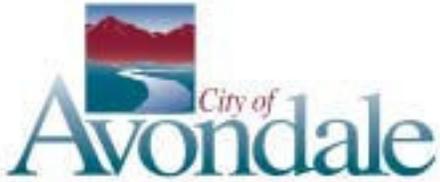
RECOMMENDATION:

Staff is requesting Council direction on the development of Citywide goals and objectives for fiscal year 2011-2012.

ATTACHMENTS:

Click to download

 [Resident Satisfaction Survey](#)



2010 Resident Satisfaction Survey Summary

The City of Avondale conducted a survey to solicit feedback regarding the services the city provides. Residents were able to participate either online or by filling out survey forms that were readily available at public facilities at community events.

Surveys were available at the Avondale City Hall and Avondale Public Libraries (ACH/APL). Also, during Resident Appreciation Night (RAN) residents were required to fill out a survey for a chance to participate in a raffle drawing. A total of 114 surveys were collected at this event and the aforementioned locations. There were 10 surveys that were blank and were therefore not included.

Avondale also offered residents the opportunity to participate in an online survey, which was promoted through the website, Avondale's Facebook page and via news releases. There were a total of 158 online surveys completed utilizing a web-based tool on zoomerang.com. The comments for these surveys were much more thorough and detailed compared to the surveys at RAN/ACH/APL. It was evident that residents who took part in the online survey did so because they felt they had something significant to state and wanted to be heard.

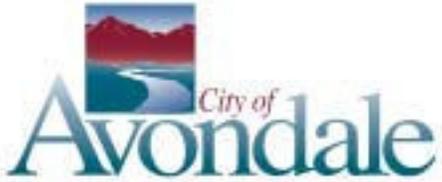
It is important to note that not every survey was filled out completely. This summary also does not include every single comment since many comments were often repeated; instead examples or common themes were listed. The RAN/ACH/APL and online surveys were tabulated separately due to the unique circumstances in which they were collected.

Results of Survey provided by the Dept of Community Relations & Public Affairs & Grants Administration Intern, Bridget Bauer

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Question 1 How do you rate city services?

Below are the combined ratings for *good or excellent* – based on a Likert scale listing; *poor*(1), *fair*(2), *average*(3), *good*(4), *excellent*(5). Also, listed is the index average/mean response for that category.

Online Survey Results

Garbage/Recycling	87%	4.2
Water pressure	67%	3.9
Fire/Emergency Medical	83%	4.1
Customer Service	68%	3.8
Traffic Flow	48%	3.6
Water Billing	56%	3.8
Police Services	73%	3.8
Street Maintenance	55%	3.7
Park Amenities	56%	3.6
Library Services	63%	4.2
Recreation Programs	53%	3.7
Graffiti and Code Enforcement	60%	3.9
Keeping Residents Informed	58%	3.7

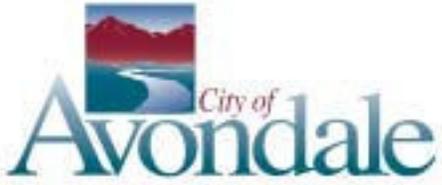
RAN/ACH/APL Survey Results

Garbage/Recycling	82%	4.2
Water pressure	82%	3.9
Fire/Emergency Medical	90%	4.1
Customer Service	91%	3.8
Traffic Flow	82%	3.6
Water Billing	74%	3.8
Police Services	86%	3.8
Street Maintenance	78%	3.7
Park Amenities	85%	3.6
Library Services	92%	4.2
Recreation Programs	85%	3.7
Graffiti and Code Enforcement	82%	3.9
Keeping Residents Informed	79%	3.7

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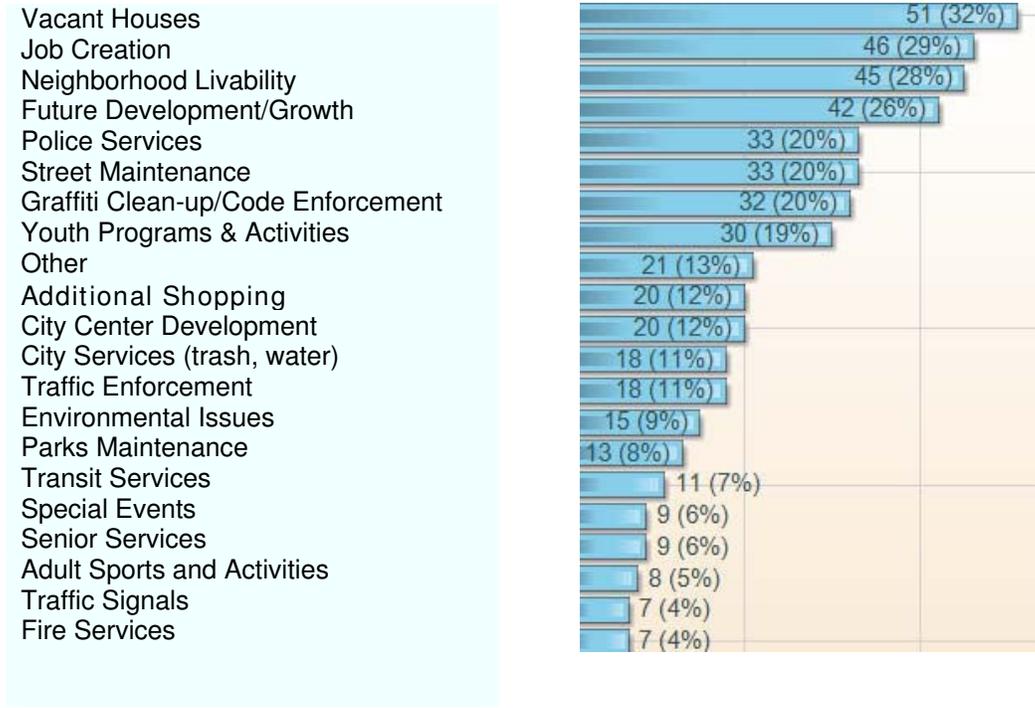
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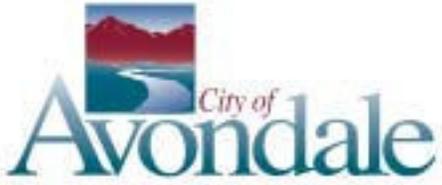
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Question 2 What are your top three priorities for Avondale next year?

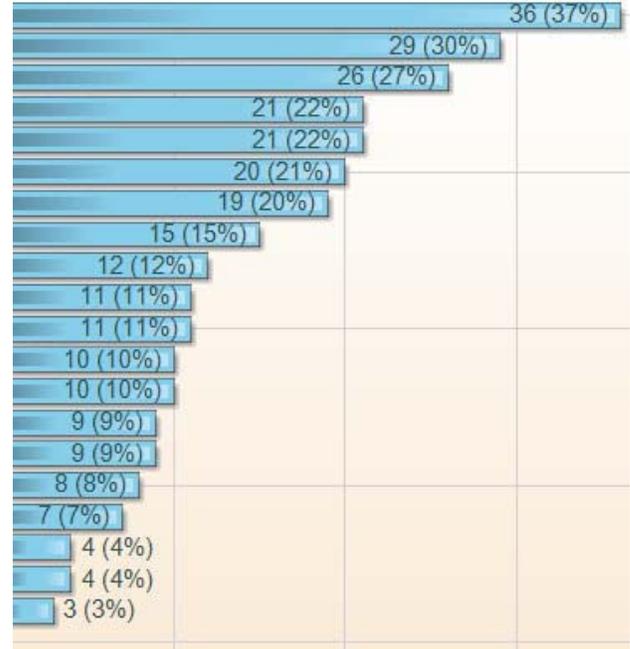
Online Survey Results The top three priorities that residents checked off from highest to lowest are **Vacant Houses, Job Creation, and Neighborhood Livability.**

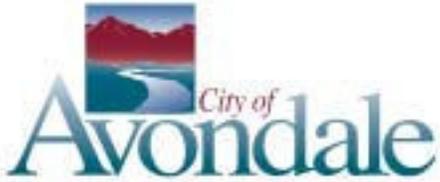




RAN/ACH/APL Survey Results The top three priorities that residents checked off from highest to lowest are **Job Creation, Special Events, and Vacant Houses**.

- Job Creation
- Special Events
- Vacant Houses
- Police Services
- Youth Programs & Activities
- Traffic Enforcement
- Parks Maintenance
- Graffiti Clean-up/Code Enforcement
- Adult Sports & Activities
- Transit Services
- Future Development/Growth
- Street Maintenance
- Environmental Issues
- Neighborhood Livability
- Traffic Signals
- Senior Services
- City Services (trash, water)
- Additional Shopping
- Fire Services
- City Center Development
- Other





Question 3 Tell us what is important to you or your neighborhood.

Online Survey Results: Examples (136 Responses)

Safety is the first priority, followed by cleanliness and quality of life. Foreclosures, vacant properties, and emergency response services were also of significance.

- Would be nice to have more development near El Mirage and Indian School. Vacant lots. Crime kept down is very important and it would be nice to have more to do.
- During these times, the City needs to focus on core services such as maintaining our water, sewer and streets, maintaining our police and fire service levels and maintaining the appearance of our community. We should not be looking for ways to expand or create new services and programs, conducting social engineering or expending resources trying to force mass transit into an area that doesn't yet (nor will have for at least a decade) have the population or funding to support it. We need to focus on our core.
- Maintaining an excellent quality of life. Safe neighborhoods, graffiti free, a goal of future development. How do we maintain our home value and make this city a "valuable/desirable" place to live?
- Residents that know their neighbors and watch over one another's homes. I would love to see the city take over the competitive mountain bike course near PIR. There is a lot of wasted opportunity there. Even using PIR for a bicycle race, they do it in Charlotte, NC.
- Peace and quiet after 10:00 p.m. Sometimes barking dogs and gunshots are heard after dark...maybe someone is doing target practice.
- Keeping neighborhood and city beautiful
- Vacant houses under foreclosure that aren't being maintained at HOA code standards and no one seems to be doing much about it. Is it the banks or the HOA's responsibility? HOA raised the fees for those of us who do pay to compensate for all of those who don't. I understand it but it doesn't seem fair when our services are decreased from what they use to be and it is a constant struggle to get things taken care of. This is perhaps an HOA issue not a city one but the vacancies and poor maintenance in neighborhoods are a poor reflection on everyone.
- I really miss the red light cameras! With all the traffic being diverted to Dysart because of the freeway construction, traffic is very congested.
- Livable environment. Future prospect. Growth and Development. Community events.
- Enforce and clean up gang and wanna-be gang activity. Junk cars parked in the yards of residents. Dogs at large in the Cashion area.
- Having less renters and ONE family to each home.
- Vibrant and well maintained communities along with employment development of all levels of skills additionally safe travel for kids walking and riding their bikes to and from school
- Property value and public safety are what is most important to my family and me. Vacant houses and neighborhood upkeep are very concerning issues and need to be addressed. Also, response time of paramedics is unacceptable. It took almost 10 minutes for the FD to arrive last time I called 911.

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- Immediate graffiti response and clean up. Feeling safe and secure in our neighborhood. Enforcement of city ordinances in regards to abandoned cars and vacant homes. Keeping the city clean and crime free. There's been too much graffiti lately, and I'm worried why this is happening.
- I live in Rio Crossing, which is the community in the Northeast corner of Avondale. Water pressure is low which does not allow us to effectively irrigate the landscaping.
- More activities for the kids and better advertising of the activities. It would be nice if the city would outlaw HOA's. Our HOA is run by a company, not the homeowners and we have no say in what it does, so I think that rules and regs should be set by the city, not some anonymous company out there that has nothing to do with the neighborhood. Ours has picked ONE rule out of the CC&R's and decided to enforce that while ignoring everything else. So they are towing cars for being parked on the street overnight. I have seen so many people in our neighborhood destroy their front yards to comply with our HOA's parking rules. It is ridiculous. Yet nothing is done about the guy who has had Christmas lights up ALL YEAR! And When I have approached the city for help in dealing with the HOA, they essentially tell me that they can't control them? Why not?
- A sense of community
- Road maintenance and traffic flow. Consider 2nd left turn lane from McDowell onto Dysart like there is at Litchfield Rd.
- I don't want to see (more) deterioration due to economic reasons. Visibility! Visibility! Visibility! of law and code enforcement. Those deterrents are HUGE!
- More family activities. Avondale little league affiliated with city like Goodyear.
- Quality of living. There is no reason Avondale couldn't and shouldn't become a top city to live. We should be driving people to live here, not driving them out with high taxes. We should expect of this city. You hear people rave about Goodyear and Litchfield....hmmmm
- City support with HOA issues, we are losing support at the legislature
- Property maintenance/upkeep
- Less government programs for the (poor). More focus on getting companies to move here without giving them the keys to the city.
- Not having it take 10-12 minutes for paramedics to get to my house, not just once but multiple times!
- Keeping neighborhoods and empty commercial centers free of blight during the recession. Times will improve but in the meantime we need to keep the city looking good. So far, good job.
- Vacant houses.
- Would like to have a public pool in Avondale
- Safety for our children and maintenance of our neighborhood.
- I live in Roosevelt Park and enjoy the quiet neighborhood and the community parks and trails. I've noticed an increase in speeding vehicles on Roosevelt parkway. Its posted 25mph, but its not uncommon to see vehicles traveling at 40mph. I would like to see a greater traffic enforcement presence by Avondale PD.
- Limit HOA powers
- Enforcement of speed limits and stop sign laws. New senior citizen activity center.
- Save traffic, no graffiti

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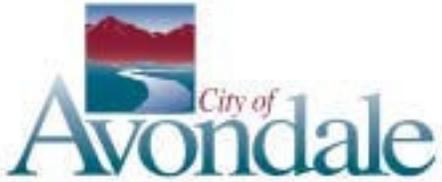
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- There are a lot of vacant houses
- Code enforcement, graffiti abatement, and speed control within neighborhoods
- Maintain our uniqueness/quaintness without outside infringements
- I would like to see people be able to stay in their houses. Federal government not really helping
- Avondale needs to focus on the economy more and help development start up again. Design standards and impact fees need to be adjusted to help the City compete and get job growth going again.
- Clean, drug free zones for our kids.
- No running cars that are parked in street.
- More dedication from the officers we live in a 25 mile per hour zone but cars sometimes even play races in our street because they know that police never drive around here
- I enjoyed attending the Writer's Conference on October 2nd. I think we should focus on celebrating Arizona's centennial in 2012.
- It's important to have our community informed and involved on updates on the street traffic and it's street maintenance.
- I just want my neighborhood to look nice and be safe.
- For the city of Avondale to focus more on the communities that are being neglected and last on the honey do list. This community that is not being attended has been a round for many years. The Communities that seem to get first priority are these new developments. So please if we can get more recognition in the neighborhood that looks trashy.
- There is a safety issue with Palm Valley Elementary school. There needs to be a traffic light on Thomas road and the street by the school. It is dangerous there for crossing children and the traffic is backed up there all the time. This should be important before a child is killed. They should have a safe way to cross Thomas road. Just provide the essentials and nothing more, we are in a deep recession and should only spend on necessary items. Cut back!
- Code enforcement on weed height, especially the property on 107th Ave/Thomas that is 15 acres and an eyesore.
- Need more reeds in lakes
- Reducing home/auto burglaries. Reducing vandalism to common areas/playground equipment
- Supporting investors who buy the vacant/foreclosed properties, clean them up, improve the neighborhood and provide affordable housing.
- Elimination of "Drop Houses"
- Buying an empty house and refurbishing it so the women we work with in prison have a place to live upon return to society
- I would like to see the street widening projects completed sooner.
- Keeping vacant properties tidy on outside

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RAN/ACH/APL Survey Results: Examples (73 responses)

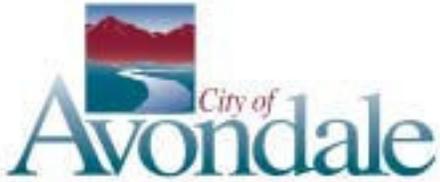
Variations of safety and cleanliness are the most important issues that residents listed.

- Safety (28 responses)
- Neighborhood watch
- Abandoned homes
- Speed enforcement
- Having block watch
- Keeping us safe, needs a senior center more than a community center
- Good neighbors
- Graffiti
- Family and water
- Crime prevention
- Keep old neighborhoods in the mind's eye when planning is done
- Safety, animal control
- Traffic and pedestrian safety
- Good security, safety for kids
- To make sure there's no violence
- Security
- Traffic lights
- More police
- Well being that's around us
- Everything
- Kid safety
- Security
- Neighborhood watch
- Jobs, need more jobs
- Parks that are clean
- Block watch
- Protection
- Security
- Burglary, theft of cars
- Transit services
- The streets
- Water pressure
- Street repair
- Job, security
- Community outreach
- Maintenance, looking nice
- Keeping it clean
- Police patrol
- Clean up
- Nothing excellent
- Graffiti, police enforcement
- Police patrol
- Clean streets

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Question 4 What are we doing well?

Online Survey Results (126 Responses)

Trash/Bulk/Recycling services have received the most praise. New developments such as the library and parks are mentioned repeatedly followed by police responsiveness.

- I think lately I have seen improvements when it comes to the roads, construction means improvement
- Even though we are growing, Avondale still has that positive small town feel.
- I love your MyAvondale app!
- Graffiti Clean up and over all look.
- Avondale, for the past several years, has done a great job in identifying our priorities and delivering the solution. We wanted to see a reduction in crime; we've accomplished that. We wanted more shopping opportunities; we have several shopping centers and an auto mall. We wanted regional parks and libraries; we now have two of each. Great Job!
- Police and fire and their professionalism the services our city provides are excellent compared to other communities.
- The police department has made tremendous strides. I live near Cashion and to say it is better is an understatement. Also we seem to be the only city that is financially solvent. Kudos to the Mr. McClendon and his staff.
- I enjoy receiving email/internet communication/information from the City.
- Keeping overall area safe. Good variety of stores. Improvements in landscaping along 99th ave and McDowell area. Copy roadside/shopping center designs from areas like Scottsdale or Chandler; gives it a "richer", nicer appearance.
- I was particularly impressed by the writers' conference held in October.
- 1. Police and Fire services and the friendliness of the officers/firemen. 2. Pet park 3. Online newsletter 4. Meeting Mayor and council at different businesses. 5. Going green...City Hall working 4-10 hour days. 6. Programs for the homeless.
- Customer Service at the water dept. is friendly.
- Maintaining services levels in very challenging economic environment.
- Trash/recycle and bulk pick-ups are excellent. Have had 2 occasions to call for an ambulance and paramedics arrived right away and were great. That is a huge relief in times of emergency.
- Trash/recycle services, when I have called the PD about property theft they responded in a timely manner. PD patrols the neighborhood as frequently as can be expected.
- Having programs for kids over the summer months that are reasonably priced. The trash pick up is excellent. Bulk items are picked up in a timely fashion. I'm so happy you provide this service. I think it keeps the city clean.
- Public outreach, PIO
- Community Watch Program is supportive to the community. Graffiti and code enforcement are quick to respond.
- The events are wonderful...I understand budget cuts but it would be nice to have more.

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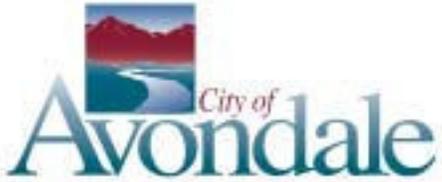
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- Cutting costs that affect those in need by moving need events to where only those that have money can attend. Example the Resource Fair to the Gain Event where those in need will not go Civic Center. It is better if it were held in low-income communities.
- Good communication with residents thru newspaper articles and other publications. 4-day workweek to save energy costs is a plus.
- Great customer service
- Sanitation, maintaining streets,
- You put out a list of numbers for different services; whether it's graffiti, code enforcement, streetlights, police, etc. When those numbers are called, ACTION is taken! 100% of the time. What you're doing well is that you can be counted on. That's a big deal. It's not some empty black hole.
- Social services
- So far you cut the spending a little late. You pay more attention to those people that are P.C. and sneer at those who speak the truth.
- During the current recession, City of Avondale has handled budget and spending responsibly.
- Communicating well with the public, making the public aware of the city's concerns
- We don't get some of the services where I am at so it's hard to judge. I love living in Avondale and like the way they are concerned about it's residents.
- Most services that I have used seem to be very good.
- Resurfacing streets. Enjoy getting the calendar each year. The quarterly magazine is very informational.
- Keeping us up to date on activities in the area and keeping the environment clean as possible.
- Future developments
- I like how the city staff and mayor always asks, how are we doing what can we do better.
- Creating more opportunities for community functions like: the art walk!
- Lots! I sooo appreciate the once a month free bulk garbage pick up. Thank you. Also, I especially enjoy the library and attended the excellent Writer's conference. I like the new Welcome to Avondale signs. I also think the 4 day workweek is terrific for energy saving and also for employees.
- Services are excellent
- Special events I have attended have been well organized.
- Keeping property taxes low.
- Presenting the city as a place for employers to build and for families to thrive and grow.
- Utilities and most part police work. Bulk pick up is Great
- Environmental upkeep-city streets, neighborhoods always look clean!!
- There has to be a way to make use of the amphitheatre at no cost. Everyone else is doing some movies with sponsors. We've given up on Quality of Life except for sports minded children

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RAN/ACH/APL Survey Results (67 responses)

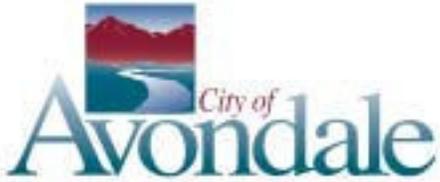
The majority of residents state that they are satisfied with the services provided by the City of Avondale.

- Police Response (6 responses)
- Safety
- Everything (13 responses)
- Great services
- Having a very active community center
- Senior Center
- Website is excellent
- Info
- Programs
- Very informative
- Cleanliness (6 responses)
- Library services
- Avondale city center
- Beautiful environment
- City services
- Customer service
- Community services
- Neighborhood involvement
- Customer service
- Law
- Keeping city safe
- Trying
- Growth
- This activity is wonderful!
- All fields of service
- You are really trying
- Keeping our city safe
- Asking about what needs to be done
- You are trying
- Safety
- Customer service
- All above 5
- Traffic enforcement
- Services
- Schooling, education
- Trying to help environment
- All doing a great job
- Parks are great
- Public safety
- On all
- Excellent
- Keeling residents involved and informed
- Speed enforcement
- Traffic enforcement

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Question 5 What can we do better?

Online Survey Results (128 Responses)

The majority of residents state that an increase in community programs and activities would improve the city. Other important issues that received noteworthy attention include better construction initiatives/management, police response, and decrease in taxes.

- We need more things to do in Avondale, I hope the sports center will bring that, however when I look at the water play park in Goodyear and Westgate in Glendale, these would be nice things to attract people to Avondale instead of driving to another city to enjoy family and entertainment type of things.
- The government needs to refocus on our core services. Our streets are falling apart. For a few years it seemed like the city was working hard to improve them, although too slowly, in all parts of the City. Now, it seems like we're trying to spend our money trying to solve all the social problems of the west valley! Avondale has become the center (and is paying) for social services programs. Where is Goodyear? Make them take care of their share.
- Budget cuts too bad we had to lose some of the public activities like Old town night but we have to critically look at what draws citizens and what is truly a beneficial i.e.: entertainment, informational, etc
- Improve schools and pursue high tech, high paying jobs. Follow up with the sports center by creating a park nearby with more activities such as BMX or something unique. Everyone has a baseball field. Friendship Park needs maintenance or replacement on most of the playground equipment. The dog park is great however. Oh and I hope those are not the final colors for the American Sports Center! Oh my.
- Traffic signal timing along Dysart needs improvement. Backs up north bound from i-10
- Concentrate on the essentials: Police, Public safety (Traffic), Code enforcement, Streets, Cost benefit ratios (should be \$2 for every \$1 spent, without conjecture), lower the sales tax (every other tax also) lower the wages of all non-police personnel.
- Find a Way to increase street sweeper schedules in you established neighborhoods.
- Community events more frequently
- Get rid of the feral cats and discourage the cat lady from feeding them ... except at her house!
- I think managed growth is the key to a stable city. I think that developers should not build more houses until we see the vacant ones.
- Code enforcement. Speeding in neighborhoods. Attract high-end businesses. I spoke to the manager at Oregano's Pizza and he said they want to expand but West Valley governments are difficult to work with.
- Better lighting (if possible) at public parks
- More education actives for youth Spanish, science, reading, math classes
- Not sure this is a city responsibility but if the HOAs and banks would make more of an effort to care for vacant properties that would be a boost to neighborhoods and those

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- residents who do spend time and money to keep their property looking nice.
- Keep the homeless from sleeping in the local parks.
 - Would like to see us keep our streets and public places cleaner, free of trash. I know this is something each one of us can help in maintaining. Maybe some sort of public awareness program would help.
 - Make use of the NEW library so we can request books and pick them up there INSTEAD of having to go to Goodyear.
 - Find out what the horrible sewer odor is from and stop it. It is horrible at night and in the morning. Please let people know what is going on. I also heard that there is a problem with our water quality??
 - I wish you had more hazardous waste days and advertised them more. I hate the idea of hazardous waste going into the landfills. Recycling of florescent light bulbs (they contain mercury). Drop off locations for used batteries, etc... I think this is important for the environment.
 - Bring back Billy Moore Days and the 4th of July but cut salary of officials instead,
 - Police need to take responsibility for their enforcement obligations or refer items to code enforcement, not erroneously tell citizens it is there HOA's problem. When getting landscape bids (around the lakes), don't go for the cheapest price, go for the best service for the price. The current contractor should be replaced and management oversight needs to be enhanced.
 - Improve image of Avondale thru more events like the Writers Workshop that draw people from outside the area. Encourage businesses that add jobs and keep shoppers local. Also try to promote/unite city instead of North and South of I-10 having separate identities and community events focused on south of I-10.
 - More businesses. Only 1 supermarket (Fry's at Avondale/Buckeye Rd) for so many homes in developments. More police enforcing traffic laws. Too many speeders. Not using blinkers when changing lanes very dangerous yet so little is done about that.
 - Change Avondale's image, attract people to want to live here! And lower the sales taxes. I will not buy gas, eat or shop in Avondale when I can go a few miles and save tremendously on taxes.
 - I would like to see the water bill come down a bit. Avondale is by far the most expensive water bill I've seen. I've lived in phoenix, Peoria, Glendale and Tempe. I was shocked by the first Avondale water bill I received. I went from a \$40 dollar Phoenix bill to a \$65 dollar Avondale bill, but my water usage is the same. I would really like to see the City not bankrupt its citizens and balance the budget with the water bill!
 - Reduce recycle pickup to once every 2 weeks. Most people do not use weekly recycle. In place of recycle pickup, pickup trash which is more time limited.
 - Park facilities need more rangers and maintenance, appear run down already, more trails that link to other neighborhoods, parks, and shopping. Work with Maricopa County at MC85 and Avondale Blvd to improve street access and crossings, sidewalks are horrible and not safe for kids and families.
 - Promote multiculturalism. Sometimes there is too much attention devoted to the Hispanic community, naturally, because of the population. But there are many other nationalities living in Avondale. These other nationalities deserve recognition also.
 - The only info on recycling seems to be on TV. There is nothing in the water bill advising of changes in recycling. At least bring something on the bill each month to encourage

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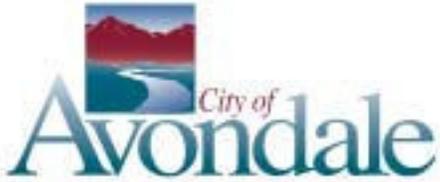
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- recycling.
- McDowell lights do not work together. Flow onto I-10 eastbound always backs up to McDowell. Light @ RaSF blvd not in sync with Dysart & McDowell lights so traffic backs up over bridge every day from 4-530p.
 - How about posting speed limits in residential neighborhoods and perhaps speed bumps. Cars are always speeding in my neighborhood. Also, I would like to see the following stores someday: TRADER JOE'S & Ax's
 - We've noticed an uncommon number of loose dogs on the streets - help enforce leash laws and capture loose animals quickly. We don't walk our dogs anymore because we've been attacked by loose dogs on several occasions - the last time was a brutal attack where our dog was nearly killed. She spent 6 hours in emergency surgery and weeks in recovery.
 - The City of Avondale can continue to keep the residents informed via their website, the West Valley View and other media opportunities. Maria Lopez Rogers is doing a great job as Mayor since she is always approachable and willing to engage in discussion.
 - Keep doing what you are doing. Get as much publicity for our city as possible with increased free news articles, announcements, etc. Perhaps get meet up groups locally to run announcements in papers, especially the West Valley View and the AZ Republic SW Valley section. Maybe have a social/educational fair in the lobby of the library of social or business groups to encourage networking and fun for west valley folks.
 - Take responsibility of tree trimming along the streets on curb lanes. Tree limbs have grown out of control.
 - Recreation for children. I'd love to see a community pool.
 - Lower budget to save money and lower taxes! Cut unnecessary programs. We are in a recession. Stop spending like drunken sailors.
 - Communicate clearly where and when construction will be happening, and use signs when a lane is closing instead of just having the cones gradually 'squeeze' everyone over. (Avondale Blvd)
 - Please do away with the "Mexican" color theme to freeway sound walls, sport complexes, and other city buildings... more attention to other Avondale, zip code 85392 Plus more trees everywhere
 - Put in sidewalks near Friendship park including area leading from Avondale Boulevard to the park (westbound) via McDowell Rd, South side of street.
 - The basic addition of reeds was good but it was like a blip or a small input that needs expansion.
 - Return the bus service - you have stranded many disabled individuals because ADA dial-a-ride will not provide services without a bus route. We are now moving out of Avondale because our disabled daughter can no longer get anywhere.
 - Change the housing code to allow for transitional housing. They live in our neighborhoods anyway. This way they are supervised and supported in their new life.
 - Not be so strict on new business coming to Avondale. A big opportunity was missed at Van Buren and Avondale Blvd when CVS was rejected. That development would have brought in more businesses to the rest of the center. Also plan ahead before closing off lanes on our surface streets when construction on I-10 is closing exits on other main West valley roads.

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RAN/ACH/APL Survey Results (54 responses)

Police response times, increase in community activities, road construction management, and street maintenance are listed as some major resident concerns.

- Livability of neighborhoods
- Keeping us informed
- Just stay safe
- Safety
- Senior center
- Fix the holes on my street
- More activities and programs for youth
- Parks w/ children water amenities
- More free stuff
- Street light service
- Safety and animal control
- Traffic flow
- Cultural activities
- Senior services
- More police patrolling
- Keep neighborhoods cleaner
- Everything is fair
- Bring back Billy Moore (parades)
- Keep it up
- Youth programs
- Drug watch
- Drug activity
- Water, trash, sewer too expensive
- Street lights
- More police
- Trash services
- Police response time, more local bus services
- Ask the people
- Growth
- Graffiti
- Keep up the good work
- Bring back Billy Moore days
- More police enforcement
- People working together as a neighborhood!
- City buildings-new
- Police need to respond faster
- People working together
- Bus service
- Need senior center
- Make the economy better
- Transit services
- Traffic flow
- More events
- Future development
- Graffiti and code enforcement
- Graffiti, smoking, pollution
- Keep drugs from street
- Road closures
- Lower meter prices
- Excellent
- More personnel
- Cracking down on HOAs and graffiti endorsement
- Library services
- Roads

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