

CITY COUNCIL AGENDA

SONORAN ROOM . 11465 WEST CIVIC CENTER DRIVE . AVONDALE, AZ 85323

BUDGET MEETING
December 10, 2012
6:00 PM

CALL TO ORDER BY MAYOR ROGERS

1 ROLL CALL BY THE CITY CLERK

2 COUNCIL GOAL BUDGET UPDATE AND GOAL SETTING FOR FY 2013-14

Staff will present a status update and request City Council direction for development of policy goals and priorities for the 2013-2014 fiscal year.

3 RESIDENT SATISFACTION SURVEY UPDATE

Council will review the findings of the 2012 Resident Satisfaction Survey. For information and discussion only.

4 ADJOURNMENT

Respectfully submitted,

A handwritten signature in cursive script that reads "Carmen Martinez".

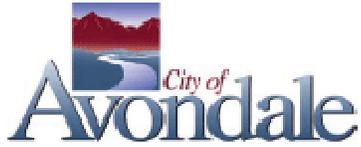
Carmen Martinez
City Clerk

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De acuerdo con la ley A.R.S. § 1-602.A.9, y sujeto a ciertas excepciones legales, se da aviso que los padres tienen derecho a dar su consentimiento antes de que el Estado o cualquier otra entidad política haga grabaciones de video o audio de un menor de edad. Las juntas del Concejo de la Ciudad pueden ser grabadas y por consecuencia, existe la posibilidad de que si hay menores de edad presentes éstos aparezcan en estos videos o grabaciones de audio. Los padres puedan ejercitar su derecho si presentan su consentimiento por escrito a la Secretaria de la Ciudad, o pueden asegurarse que los niños no estén presentes durante la grabación de la junta. Si hay algún menor de edad presente durante la grabación, la Ciudad dará por entendido que los padres han renunciado sus derechos de acuerdo a la ley contenida A.R.S. § 1-602.A.9.



CITY COUNCIL REPORT

SUBJECT:

Council Goal Budget Update and Goal Setting For
FY 2013-14

MEETING DATE:

December 10, 2012

TO: Mayor and Council

FROM: Kevin Artz, Finance and Budget Director (623) 333-2011

THROUGH: Charlie McClendon, City Manager

PURPOSE:

Staff will present a status update and request City Council direction for development of policy goals and priorities for the 2013-2014 fiscal year.

BACKGROUND:

The City Council develops the policy goals and objectives annually to provide guidance for development of the annual financial plan.

DISCUSSION:

For information, discussion and direction.

ATTACHMENTS:

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[Goals update](#)

City Council Goals Update

Charlie McClendon, City Manager

December 10, 2012

Goal: Financial Stability

Ensure the long term financial stability of the City. Maintain the fund balance, contingency reserves, and service levels to ensure efficient operations.

Objective	Status/Results
Direct one-time funds toward parks improvements	<ul style="list-style-type: none">● Staff has applied for grant funding to provide a trail connection under I-10 to Friendship Park● Staff applied for funds for the Art Park at Dysart and Western Avenue
Continue to provide parks & recreation programs that are self-supporting and seek support for scholarship programs for those who need assistance	<ul style="list-style-type: none">● All programs provided are self-supporting● Developing a program with Avondale Little League for free baseball sports clinics for Avondale Youth
Prepare for Home Rule election	<ul style="list-style-type: none">● Informational materials completed● Election complete, Home Rule approved by voters along with the General Plan update
Continue to monitor revenue trends closely and adjust budget accordingly	<ul style="list-style-type: none">● Staff prepares monthly revenue report● Water/Sewer rate study updated with no rate increase● Public Works staff is updating infrastructure plans for incorporation in the rate and development fee studies

Goal: Quality of Life

Provide quality of life options and opportunities in the community.

Objective	Status/Results
<p>Market and brand our city as a “Quality Community of Choice” and all that it has to offer to residents, visitors and businesses</p>	<ul style="list-style-type: none">● The Arts Commission has approved a new entry way sign design● Updating the Freeway Corridor and North Avondale specific plans to enhance freeway identity and north Avondale aesthetics● Conducting landscape inventory to identify street trees, gateway opportunities, and develop a tree master plan.● Continue to push positive news to media about programs and services offered in Avondale. With over 180 media releases generated out of the Public Information Office, 100% generate some sort of news coverage● Continue to seek out awards and regional as well as national recognition for Avondale programs and services; notable awards at this point include : Desert Peaks Awards/MAG Regional Excellence & Public-Private Partnership; Clean Air Campaign Awards: Livable Communities, Zoom Circulator Bus; Best of the West/ West Valley Excellence in Innovation Award; Digital Cities Survey/Top Ten Digital City

Quality of Life (Cont.)

Provide quality of life options and opportunities in the community.

Objective	Status/Results
<p>Market and brand our city as a “Quality Community of Choice” and all that it has to offer to residents, visitors and businesses</p>	<ul style="list-style-type: none">● Provide support to creative and collaborative initiatives, that promote positive and proactive image to city such as: Kids at Hope Philosophy, Naturalization Celebration event, ZOOM expansion, Cardinals Hometown Heroes Event, Tale of Two Cities Celebration, Tres Rios Festival, Library Historical Library Project, Race2 Recycle, ‘Carmen Electa’ Vote campaign, General Plan 2030 Outreach efforts, Let’s Move!
<p>Ensure that planning strategies and efforts are focused on sustainability, as it pertains to City codes, grey water, etc.</p>	<ul style="list-style-type: none">● General Plan promotes healthy community, transit oriented development and sustainable practices.● Public education relating to storm water pollution included in various media● Environmental Programs Manager hired● Continue to recharge effluent from the WOLF when possible● Continue our public education efforts in water conservation, recycling and other public works programs

Goal: Quality of Life (Cont.)

Objective	Status/Results
Incorporate Avondale's PIR into branding efforts	<ul style="list-style-type: none">● Met with PIR staff to discuss collaborating on events and other joint marketing opportunities, including a joint blood drive, streetlight banners, etc.● Working with PIR regarding the NASCAR Mexico March 1, 2013 Event● Developed Welcome Fans street banners incorporating PIR and City logo● Streets staff hung "race banners" and cleaned all roads & ROW's leading to the track to ensure fans had a positive impression of Avondale & PIR● Constructing water and sewer line to bring Avondale services to PIR
Develop a plan to incorporate funding in the budget for special events and activities at City Center and throughout the City	<ul style="list-style-type: none">● Funding included in the FY12-13 budget for a full calendar of special events● Hired contractual event coordinator and developed a full calendar of events (12 total for FY 2012-2013)

Goal: Quality of Life (Cont.)

Objective	Status/Results
Develop plans to address housing needs and issues in Historic Avondale	<ul style="list-style-type: none">● Identified sub-areas of focus for Historic Avondale (Infill District Text Amendment and Mixed Use/TOD zoning district underway. Also updating the Old Town Business District Guidelines)● The Hill Street housing project broke ground on December 3rd
Continue the partnership with Care 1 st to provide housing and social services resources for the community	<ul style="list-style-type: none">● Hosted customer focus groups facilitated by Care1st-funded consultant.● Finalized funding and agreement with First Things First to supplement Care1st funding and continue early childhood programming at the Care1st Avondale Resource Center● Staff Provides support for the Mayor's Faith Based meetings in conjunction with Care 1st

Goal: Public Safety

Improve public safety in the community.

Objective	Status/Results
<p>Continue crime reduction efforts, particularly in the area of property crime</p>	<ul style="list-style-type: none">● Conducted a joint shred event where over 2000 pounds of documents were shredded to help prevent document crimes● The police department has created a Terrorism Liaison Officer position (TLO)● K9 teams working with the Postal Service, seized 20k in cash and 20k in drugs● Conducted 2 quarterly Crime Free trainings (mobile home and apartment complex)● VIP's continuing to use LPR to scan stolen vehicles avg. 2.6 stolen vehicles per month● Provided 2 personal safety presentations to kids ages 6-14● Attended 4 block watch meetings in community● Jointly hosted GAIN event 2012 on Western Avenue

Public Safety (Cont.)

Improve public safety in the community.

Objective	Status/Results
Continue CAT team activities to target crime	<ul style="list-style-type: none">● CAT Team has conducted bike patrols, copper theft details and saturation patrols to assist patrol officers in apprehending suspects when patrol responds to in progress calls● CAT team operated at half staffing with 1 Sgt. and 3 Officers during this 6 month reporting period● CAT established information sharing networks on metal theft information● CAT conducted investigation and made arrest of two Copper Theft suspects targeting copper at Home Depot/Lowes in west valley● 10/23/12 CAT initiated a stop on suspects involved in a homicide and several armed robberies
Strengthen partnerships with businesses and involve residents in crime reduction efforts	<ul style="list-style-type: none">● Planning worked with Police in the Update of the Residential Design Manual and the CPTED Standards● 11-17-12: Home Defense Awareness, PD's Community Services partnered with Home Depot and Nationwide Insurance to provide a day of home safety and identity theft education to the public

Public Safety (Cont.)

Objective	Status/Results
Work with residents to identify areas where speeding is a problem and apply appropriate techniques to tackle the issue	<ul style="list-style-type: none"> ● Police Motors unit provides enforcement based on community complaints and observed need ● Traffic Engineering works with Police on identified issues
Include Fire Department updates in the weekly report to Council	<ul style="list-style-type: none"> ● Fire is now providing reports about once a month
Develop a plan for opening Fire Station 174 in the future	<ul style="list-style-type: none"> ● Plan completed. Funding decisions will be part of the budget process
Ensure that Police and Fire have the necessary equipment	<ul style="list-style-type: none"> ● Police department pursuing two grant opportunities through Gila River and Tohono O'odham communities for police equipment ● Police received \$14,318 in equipment as part of the DRMO 1030 military program ● 2 additional ballistic shields purchased in PD for patrol, training provided to all personnel ● 2 patrol cars & 6 replacement cars ordered ● Police established a committee as part of the RBO process to identify police equipment needs ● Ballistic helmets ordered, expect delivery in 60 days ● Ballistic vests upgraded in negotiation process from \$600 to \$690, includes all personnel ● PD working with ITD researching current laptops to determine if upgrade warranted

Public Safety (Cont.)

Objective	Status/Results
<p>Ensure that Police and Fire have the necessary equipment</p>	<ul style="list-style-type: none">• New Spillman server to be installed week of 12/10/12• Mobile forms purchased and loaded on server, will enhance report writing capacity• PD working with ITD on replacement of SCANTRON overtime tracking system• Automated policy and procedure program purchased, implemented when P&P Analyst hired• Through the hydrant maintenance program Public Works is bringing fire hydrants up to ISO standard heights

Public Safety (Cont.)

Objective	Status/Results
Continue leadership role in the Southwest Family Advocacy Center	<ul style="list-style-type: none">● Police, PR&L, and IT completed all work and the SWFAC opened its new location on 10/1/12, as planned● Police was also able to bring on MCSO as a new partner to share costs● Open House took place on 11/20/12
Fire-Rescue Work Plan	<ul style="list-style-type: none">● Begin the fire department accreditation process which evaluates 244 performance indicators (ongoing, multi-year project)● Propose updates to Chapter 10 of the city code – Fire Prevention● Work with the NeoGov performance evaluation system to create an ongoing goal setting and review process● Establish a quarterly command officer training process● Complete a revision of the EMS transport agreement with Southwest Ambulance

Goal: Community Development/Economic Development

Strive to make Avondale an attractive investment opportunity for retail, commercial, office, & light industrial development & ensure that all development in the community meets quality standards.

Objective	Status/Results
<p>Continue with areas of emphasis identified at previous Council visioning retreats, focusing on the following:</p> <ul style="list-style-type: none"> • Medical-related businesses and offices • Technology-based businesses • Youth and amateur sports • Limit big-box warehouses to the two sites identified 	<ul style="list-style-type: none"> • Held a department head retreat in May focusing on ways in which all employees are responsible for Economic Development • Engineering/IT/ED completed the City Fiber Build-Out Plan to address citywide needs. MAG prioritized Avondale up in part due to this planning work. • Working with Trammel Crow to complete warehouse building Phase I and II • Reviewing Rezoning Application for Trammell Crow Phase III warehouse building
<p>Market Avondale's unique characteristics and define who we are as a City</p>	<ul style="list-style-type: none"> • Branding effort through gateway entries and monument signage • Ensured the newly designed website incorporates unique distinctive images of Avondale that characterizes the city • Continued to promote Avondale as a vibrant young community through the development of memorable and creative publications; RAVE, Rack Cards, Water Quality report calendar, to name a few

Community Development/Economic Development (Cont.)

Objective	Status/Results
Focus on attracting higher wage jobs to Avondale	<ul style="list-style-type: none"> ● Continue to extend key PAD zoning districts to allow inventory of shovel ready sites ● Incorporated a new High Intensity Office Land Use category in the General Plan for Class-A office development along the freeway corridor ● Hired 2 Employment & Business Development Specialist
Update the previous Economic Development plan	<ul style="list-style-type: none"> ● Update of ED plan will coordinate Marketing and Branding Initiative and City General Plan; to commence in January 2013
Provide support to small business	<ul style="list-style-type: none"> ● Developed Small Business Academy tailored to Historic Avondale needs but open citywide – with first session in July ● Providing expedited plan review services, design review waiver and administrative relief for small business ● Continually promoting our small businesses via social media, with postings on Avondale FB whenever there are success stories in the newspaper, new business openings small business workshops and opportunities as well as any other highlights
Prepare the General Plan for the August election	<ul style="list-style-type: none"> ● General Plan approved with 81% voter approval
Form and engage the Ad Hoc IT committee to assist in community/economic development	<ul style="list-style-type: none"> ● Developed the school computer donation program with 125 PCs donated so far. Littleton and Pendergast districts communicated their thanks to Council

Community Development/Economic Development (Cont.)

Objective	Status/Results
<p>Engage and partner with schools and community colleges to find ways to prepare students for the workforce</p>	<ul style="list-style-type: none"> ● Continue staff involvement in programs such as Build-a-City, Future Cities, and career week ● Staff continues to work with schools on their STEM (Science, Technology, Engineering and Math) Program ● Identified and enlisted Expect More Arizona as a partner in advancing workforce readiness and education goals ● Awarded a Library BTOP work development grant and developed workforce development program to assist job seekers in developing skills and contacts for enhanced work preparedness ● Public Works is exploring opportunities with UTI, EMCC and other vocation/education programs to implement internships, apprenticeships or other types of employment programs
<p>Continue to be involved in local, state, regional and national economic development initiatives</p>	<ul style="list-style-type: none"> ● Involved with GPEC, MAG ED Committee ● AZ Border Initiatives and Trade alliance with Mexico ● Participating in coalitions urging improved infrastructure at the U.S and Mexico Borders to improve Trade and Commerce throughout Arizona ● Coordinating Southwest valley cities participation in the MAG Trade (Freight) Corridor Study

Goal: Environmental Leadership

Meet, & wherever possible, exceed regulations pertaining to water conservation, air quality, & storm water management.

Objective	Status/Results
<p>Continue with sustainability efforts in the areas of:</p> <ul style="list-style-type: none">• Recycling• Water management• Green initiatives	<ul style="list-style-type: none">• Architectural work is complete on reduction of the City Data Center. This effort will reduce electricity usage, decrease cooling requirements, and extend the life of HVAC equipment. Procurement for construction is slated to occur in November/December• Finished and began implementing the City's Green IT Plan• Environmental Program Manager will start 12/10/12• Maintained Maricopa County 310 Certification for Air Quality• Continue to expand the use of green seal products in city buildings• The Corrosion/Odor Control Project along Thomas and Dysart Roads to the 10th St. Lift Station is now in the bid process• Public Works received a grant to eliminate a septic field located next to the recharge facility

Environmental Leadership (Cont.)

Objective	Status/Results
<p>Continue with sustainability efforts in the areas of:</p> <ul style="list-style-type: none">• Recycling• Water management• Green initiatives	<ul style="list-style-type: none">• Suspended Nitrate Treatment on wells for upgrade and environmental modifications to the treatment process• Hiring an operations specialists consultant for the Water Reclamation Center to improve the treatment processes• Working with new recycling processor to increase diversion rate. The City is now able to accept additional materials in the program including styrofoam, small electronics and pots and pans• The Underground Storage Facility and Water Storage Permit modification was approved to expand the Recharge Facility from 15,000 acre feet per year to 20,000 acre feet per year• Completion of the Citywide Tree Inventory and preparation of a Tree Master Plan• Planning staff required that all new housing products provide Energy Star and Solar amenity options

Environmental Leadership (Cont.)

Objective	Status/Results
<p>Continue with sustainability efforts in the areas of:</p> <ul style="list-style-type: none">• Recycling• Water management• Green initiatives	<ul style="list-style-type: none">• Provided SW Valley HOA Academy entitled “Going Green without Seeing Red” which included segments on Stormwater Pollution, Integrated Pest Management, Xeriscape, Solar Panels and associated legal issues• Completed 8 substantial home rehabs of low-income Avondale residents which included weatherization and updated HVAC systems• Replaced inefficient lighting letterings with LED energy efficient lighting on all buildings throughout the Civic Center complex• Provide quality educational outreach, expanded this year with new Public Works Mascots: ‘Bulk E. Pile’• Continue to provide avenues for public to be sustainable through participation in initiatives such as Household Hazardous Waste Events, Water Conservation landscape classes• Developing 2013 Spring campaign to celebrate and recognize 10th anniversary of recycling in Avondale

Environmental Leadership (Cont.)

Objective	Status/Results
Study green alternatives for our fleet vehicles	<ul style="list-style-type: none">● Evaluate alternative fuel options when purchasing new/replacement vehicles● Public Works is researching alternative power for sanitation vehicles. Planning to increase hybrid units in the fleet as opportunities arise
Continue to closely monitor and be engaged in the Crane Co./PGA Superfund site issue	<ul style="list-style-type: none">● Provide vigorous and on-going support to ADEQ and the USEPA to enforce the PGA-North Consent Decree requiring Crane Co. to control and mitigate groundwater contamination in Goodyear

Goal: Staff Retention

Encourage recruitment & retention of quality and diverse staff & improve administrative capacity.

Objective	Status/Results
Take a prudent and fiscally-sound approach to addressing employee salaries, including developing options for distribution of salary adjustments	<ul style="list-style-type: none">• Alternatives were evaluated and in the end I decided to apply the 3% equally to all employees who met standards on their performance evaluation
Conduct salary comparison studies of: <ul style="list-style-type: none">• Private sector• Other cities	<ul style="list-style-type: none">• Public Safety salary survey is complete• Broader survey is in progress
Continue no cost employee morale boosting activities	<ul style="list-style-type: none">• Neighborhood & Family Services held staff retreat• MBA Committee provides a monthly event

Goal: Transportation Management

Optimize multi-modal transportation and traffic flow in the community

Objective	Task/Results
Develop and update plans for West Valley trails, including near PIR	<ul style="list-style-type: none">• Completed design of a trail along the Agua Fria River in conjunction with the Coldwater Depot project• Planning is working with Parks & Recreation on the citywide Trails Plan to include Agua Fria, Gila River, RID, Durango Channel
Explore future transit planning and options	<ul style="list-style-type: none">• Continue text amendment for TOD/Mixed Use Zoning District to be incorporated into the Zoning Ordinance• Zoom Neighborhood Circulator is a success. Service extensions were added to the City of Tolleson and to the Southwest Valley YMCA in July 2012. Ridership has continued to increase with over 15,000 riders during October 2012• Received the MAG Livable Communities Award at the Valley Metro Clean Air Awards for the Zoom Neighborhood Circulator• Continuing quarterly meetings with the Southwest Valley Rail Partnership to explore future rail opportunities with regional partners• Joined Friends of Transit and have a position on the Board. This allows Avondale to continue to be a regional player and have a “voice” at the table regarding regional multi-modal transportation

Transportation Management (Cont.)

Optimize multi-modal transportation and traffic flow in the community

Objective	Task/Results
Evaluate the MAG Southwest Valley Transit study to determine the feasibility of shared service between SW Valley cities and its cost-effectiveness	<ul style="list-style-type: none">Continuing to participate in the working group for the study. The study's anticipated completion date is February 2013

Goal: Community Involvement

Encourage effective coordination & involvement with community groups & other levels of government; promote community involvement among residents.

Objective	Status/Results
<p>Actively engage in technology such as social media, Channel 11 and other creative means to increase awareness regarding:</p> <ul style="list-style-type: none">• Crime• Transportation• Speeding• Other topics to address specific issues	<ul style="list-style-type: none">• Implemented a police department Facebook account to begin sharing information on police related matters, obtain crime tips and provide crime prevention information to the public• Utilized QR codes, Facebook, Twitter, Community Voice, Surveys, City Hall Comes to You , Special Events, and other social media outlets to engage the community on all planning applications• NFS, Finance, Public Works, and IT created a shared solution for Assistance Registration, Utilities Disconnect Notices, and Garbage Pick-Up Reminders. These efforts improved communications, saved money, and allowed better use of staff time• New Webmaster/Social Media Coordinator position working closely with all departments to continually improve and innovate via website and social media• Daily posting of information through various social media outlets (City of Avondale official Facebook Page, Avondale PD Facebook Page, Avondale Fire Facebook Page, AvondaleAZ Planning Dept Twitter Account, AvondaleAZNews Twitter Account, Avondale Fire Twitter Account

Community Involvement (cont.)

Encourage effective coordination & involvement with community groups & other levels of government; promote community involvement among residents.

Objective	Status/Results
<p>Actively engage in technology such as social media, Channel 11 and other creative means to increase awareness regarding:</p> <ul style="list-style-type: none">• Crime• Transportation• Speeding• Other topics to address specific issues	<ul style="list-style-type: none">• More opportunities for residents/public to be involved digitally through Avondale website, Facebook, Notify Me subscriptions, MY Avondale APP• Updates to MyAvondale APP currently in progress to help expand CRM models and citizen concern reporting• Developing expanded use of blogging and community voice tools online, as well as use of QR codes to promote programs and services• Water conservation and Recycling education efforts were promoted in the community at the following events: residents appreciation night, Tres Rios fall festival, SW Valley HOA academy (Care 1st Center), Water Smart Innovations Conference and the PIR fall race

Community Involvement (Cont.)

Objective	Status/Results
<p>Provide options for people throughout the community to be involved</p>	<ul style="list-style-type: none">• Continue success of Citizen Academy, Legislative Link, City Hall Comes to You, Mayor's Faith-Based partnership• Special Events series planned to bring community together• Public Meeting was held on 5/31/12 for the Central Avenue Multi-Use Path project• Utilize "community voice" software to enhance citizen participation• Coordinated Make A Difference Day activities for community volunteers and corporate partners to paint 5 homes of low-income residents in Historic Avondale• Implemented a Youth Advisory Commission Facebook page.• PRLD, community faith based groups, and local school districts planned and implemented a neighborhood event during the November out and about series – All About Giving• Launched Avondale Legislative Link (Integrated citizen involvement such as meeting the Mayor, calls to action, weekly reports & web resources as it relates to legislative issues)• Successful initiative of annual resident satisfaction survey collections, over 400 residents provided feedback• Successful Resident Appreciation Night/GAIN event hosted Oct 2012 attracted 3,000 people

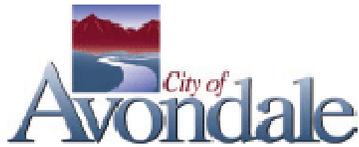
Community Involvement (Cont.)

Objective	Status/Results
Ensure excellent citywide customer service	<ul style="list-style-type: none">● Investigate electronic plan review for permits and planning cases, including on-line payment● Institute “secret shopper” calls to the Neighborhood & Family Services Department● Staff throughout Public Works will implement the new “First Contact = First Impression” program to ensure continued high quality customer service● Completion of the SB1598: Application Compliance Review Policy● Continue development services satisfaction surveys and provide to the City Council● Citizen issues are handled with the greatest regard for service and professionalism by all departments● New Council Assistant started today and will assist with constituent issues

City Council Goals Update

Charlie McClendon, City Manager

December 10, 2012



CITY COUNCIL REPORT

SUBJECT:
Resident Satisfaction Survey Update

MEETING DATE:
December 10, 2012

TO: Mayor and Council
FROM: Pier Simeri, Community Relations Director (623) 333-1611
THROUGH: Charlie McClendon, City Manager

PURPOSE:

Each year in the Fall, the Community Relations & Public Affairs Department conducts an annual Resident Satisfaction Survey to provide council with feedback on residents' overall satisfaction with city services and programs, and to highlight what's important to them in terms of priorities and needs. The results are provided to the City Council, which carefully considers the community's priorities when they set their annual goals for the next fiscal year.

BACKGROUND:

The Resident Satisfaction Survey is just one of many ways that the city collects public input. Throughout the year, staff and Council are actively engaged in communicating with residents through the city website, social media platforms, monthly City Hall Comes to You, regular meetings with the faith-based and education communities and interaction with the business community.

DISCUSSION:

This year's survey took place throughout the month of October 2012. Residents had the opportunity to complete the survey online via the www.avondale.org website, at the Resident Appreciation Night event on Oct. 12, and by filling out copies made available at all city facilities (libraries, city hall etc.)

New to the survey process this year was the use of QR Codes posted around the city so that residents could easily access the survey via their mobile devices; email signature line prompts at the end of all employees' outgoing emails, online widgets and other social media tools.

A total of 492 completed surveys were collected; 214 online, 229 at the RAN event and 49 from city facilities.

Overall, residents ranked city services high, with "good" or "excellent" being the top responses for all services. Highest rated services were Fire/EMS, Garbage/Recycling and Police Services. Library services and customer services were also ranked high.

Residents' overall top priorities were in the areas of: Job Creation; Youth Programs & Activities; Special Events; and Police Services. They also listed Vacant Houses, Future Growth/Development and Neighborhood Livability as important to them.

Especially noteworthy was the time that residents took to provide optional comments about the city. The comments were highly positive, showing that residents feel a great sense of pride, are largely satisfied with city leadership and services, and many expressed their appreciation for a job well done.

BUDGETARY IMPACT:

Because the survey is conducted in-house, impact to the budget is minimal. The only costs incurred are related to raffle prizes and small item giveaways as part of Resident Appreciation Night and the online survey.

RECOMMENDATION:

None; for Council's information only.

ATTACHMENTS:

Click to download

[Survey Summary](#)

2012 Resident Satisfaction Survey



1. Please take a moment to fill out this short survey. How do you rate City services?

	poor	fair	average	good	excellent	Rating Average	Response Count
Garbage/Recycling	2.7% (13)	1.8% (9)	9.0% (44)	35.9% (175)	50.6% (247)	4.30	488
Water pressure	3.3% (16)	4.1% (20)	17.3% (84)	37.4% (182)	37.9% (184)	4.02	486
Fire/Emergency Medical	1.7% (8)	1.3% (6)	10.2% (48)	34.6% (163)	52.2% (246)	4.34	471
Customer Service	1.9% (9)	2.1% (10)	17.6% (84)	36.6% (174)	41.8% (199)	4.14	476
Traffic Flow	3.6% (17)	6.9% (33)	22.8% (109)	38.1% (182)	28.7% (137)	3.81	478
Water Billing	4.8% (23)	4.8% (23)	18.0% (86)	36.5% (175)	35.9% (172)	3.94	479
Police Services	2.1% (10)	2.7% (13)	13.5% (65)	32.3% (155)	49.4% (237)	4.24	480
Street Maintenance	4.8% (23)	6.6% (32)	19.3% (93)	35.7% (172)	33.6% (162)	3.87	482
Park Amenities	4.9% (24)	8.0% (39)	17.5% (85)	36.3% (176)	33.2% (161)	3.85	485
Library Services	1.5% (7)	2.7% (13)	14.9% (71)	36.1% (172)	44.7% (213)	4.20	476
Recreation Programs	3.0% (14)	4.2% (20)	19.7% (93)	39.0% (184)	34.1% (161)	3.97	472
Graffiti and Code Enforcement	5.3% (25)	5.1% (24)	13.9% (66)	36.7% (174)	39.0% (185)	3.99	474
Keeping Residents Informed	4.6% (22)	5.4% (26)	17.6% (85)	33.2% (160)	39.2% (189)	3.97	482
answered question							493

2. What are your top three (3) priorities for Avondale next year?

		Response Percent	Response Count
Traffic Enforcement		11.6%	54
Environmental Issues		7.3%	34
Parks Maintenance		12.4%	58
City Services (trash, water)		8.2%	38
Traffic Signals		3.6%	17
Vacant Houses		20.4%	95
Vacant Retail Spaces		12.9%	60
Police Services		21.0%	98
Fire Services		12.4%	58
Special Events		22.7%	106
Job Creation		31.3%	146
Senior Services		7.3%	34
Youth Programs & Activities		26.2%	122
Adult Sports & Activities		9.2%	43
Additional Shopping		7.5%	35
Street Maintenance		12.4%	58
Transit Services		11.8%	55
Future Development/Growth		14.8%	69
City Center Development		6.9%	32
Graffiti Clean-up/ Code Enforcement		12.7%	59
Neighborhood Livability		13.9%	65

Other, please specify:	<input type="checkbox"/>	3.9%	18
		answered question	466
		skipped question	32

3. How do you get information/updates about the city, such as news, events and programs? (Check all that apply)

		Response Percent	Response Count
City Website (www.avondale.org)	<input type="checkbox"/>	57.5%	263
Email	<input type="checkbox"/>	26.5%	121
Text messages	<input type="checkbox"/>	2.6%	12
Street Signs/Banners	<input type="checkbox"/>	23.0%	105
Flyers/Postcards	<input type="checkbox"/>	23.9%	109
City Cable, Channel 11	<input type="checkbox"/>	11.8%	54
Rave Review Magazine	<input type="checkbox"/>	15.5%	71
Public Meetings	<input type="checkbox"/>	3.7%	17
Information at City Facilities (City Hall, Libraries, Community Center, etc.)	<input type="checkbox"/>	14.2%	65
Newspaper	<input type="checkbox"/>	47.5%	217
Neighbors/Friends	<input type="checkbox"/>	19.0%	87
Social Networking (Twitter/Facebook)	<input type="checkbox"/>	9.0%	41
Other (please specify)			17
		answered question	457
		skipped question	41

4. Tell us what is important to you or your neighborhood.

**Response
Count**

368

answered question 368

skipped question 130

5. What are we doing well?

**Response
Count**

342

answered question 342

skipped question 156

6. What can we do better?

**Response
Count**

325

answered question 325

skipped question 173

7. How did you find out about this survey?

		Response Percent	Response Count
City website		46.4%	89
Social Media (Twitter/Facebook)		6.3%	12
QR code posted at City facility		4.7%	9
Email		40.1%	77
Article in newspaper		2.6%	5
	Other (please specify)		8
		answered question	192
		skipped question	306

8. Please indicate the cross streets or neighborhood where you live.

	Response Count
	414
answered question	414
skipped question	84

9. Thank you for taking the time to provide your thoughts. For your time and participation your survey will be entered into a random drawing for a family pack of 4 Harkins movie passes. Simply fill out the information below to help us to notify you if you won the survey drawing. (optional)

		Response Percent	Response Count
Name		100.0%	341
Email		39.3%	134
Phone		37.8%	129
		answered question	341
		skipped question	157

Page 2, Q1. What are your top three (3) priorities for Avondale next year?

1	Parking lot maintenance	Nov 6, 2012 10:14 AM
2	Old Avondale Breathing	Oct 29, 2012 9:21 AM
3	Connect Thomas across river-low flow or Ped/Bike bridge	Oct 29, 2012 9:15 AM
4	Get rid of HOA's They have to much power. It's like a second property tax.	Oct 24, 2012 1:20 PM
5	Everythings good	Oct 23, 2012 3:22 PM
6	community safty	Oct 22, 2012 6:52 AM
7	Vacant lots. Why are these not being built?	Oct 19, 2012 8:44 AM
8	getting rid of criminal elements and people who drag down the city	Oct 18, 2012 7:22 PM
9	Trails!!	Oct 10, 2012 2:34 PM
10	Littering-Clean-up	Oct 9, 2012 7:48 PM
11	Vacan Houses	Oct 8, 2012 1:24 PM
12	Transit Service (There's a bug in the system and it won't let me click the "Transit Services" box.	Oct 8, 2012 12:51 PM
13	Higher Paying Jobs...enough retail and City Center STUFF	Oct 7, 2012 12:16 PM
14	Community Building	Oct 5, 2012 9:55 AM
15	Water Pressure	Oct 5, 2012 9:00 AM
16	Focus on older neighborhood revival along MC85 - curb appeal	Oct 5, 2012 7:49 AM
17	Making Avondale more bicycle friendly	Oct 5, 2012 7:34 AM
18	cost effective services for the youth	Oct 5, 2012 6:34 AM

Page 3, Q1. How do you get information/updates about the city, such as news, events and programs? (Check all that apply)

1	Senior Center	Nov 7, 2012 10:02 AM
2	Senior Center	Nov 7, 2012 9:41 AM
3	Fox 10	Nov 7, 2012 7:41 AM
4	Mother in-law	Nov 7, 2012 7:30 AM
5	The View	Nov 7, 2012 7:16 AM
6	News, Fox 10	Nov 5, 2012 3:05 PM
7	Radio	Nov 5, 2012 8:37 AM
8	Mail	Oct 24, 2012 8:58 AM
9	Internet	Oct 24, 2012 8:26 AM
10	T.V.	Oct 23, 2012 3:29 PM
11	HOA NEWSLETTER	Oct 19, 2012 4:09 PM
12	Used to be Channel 11, but now that's gone???	Oct 13, 2012 8:00 AM
13	home owners associations	Oct 11, 2012 9:30 AM
14	West Valley View	Oct 9, 2012 8:49 AM
15	Library website	Oct 4, 2012 3:30 PM
16	council meetings/agendas	Sep 27, 2012 9:45 PM
17	West Valley View	Sep 27, 2012 4:43 PM

Page 4, Q1. Tell us what is important to you or your neighborhood.

1	Safety	Nov 7, 2012 3:33 PM
2	Clean environment & safety	Nov 7, 2012 3:31 PM
3	Cleanliness	Nov 7, 2012 3:26 PM
4	Better schools	Nov 7, 2012 3:21 PM
5	More police patrols	Nov 7, 2012 3:19 PM
6	Safety	Nov 7, 2012 3:16 PM
7	Slowing traffic to the speed limit	Nov 7, 2012 3:14 PM
8	Safety	Nov 7, 2012 3:12 PM
9	Behavior and to be safe	Nov 7, 2012 3:10 PM
10	Being safe	Nov 7, 2012 3:08 PM
11	Safety - being able to walk around he neighborhood	Nov 7, 2012 12:59 PM
12	better police service	Nov 7, 2012 12:57 PM
13	More police in neighborhood	Nov 7, 2012 10:29 AM
14	Our Family	Nov 7, 2012 10:25 AM
15	Family	Nov 7, 2012 10:23 AM
16	Youth Activities	Nov 7, 2012 10:20 AM
17	Safety of my children	Nov 7, 2012 10:14 AM
18	Keeping the neighborhood safe and clean for the better safetyof the kids and myself	Nov 7, 2012 10:11 AM
19	Cleanliness	Nov 7, 2012 10:08 AM
20	Making sure my children are safe	Nov 7, 2012 10:06 AM
21	More street lights so that we can see better when walking	Nov 7, 2012 10:04 AM
22	the light is very important, water	Nov 7, 2012 10:02 AM
23	Transportation	Nov 7, 2012 9:50 AM
24	My neighborhood is well maintained	Nov 7, 2012 9:48 AM
25	Safety	Nov 7, 2012 9:46 AM
26	Having a block watch so they can check what is going on.	Nov 7, 2012 9:43 AM
27	Dial a Ride is needed	Nov 7, 2012 9:41 AM

Page 4, Q1. Tell us what is important to you or your neighborhood.

28	Streets and grafitti clean	Nov 7, 2012 9:40 AM
29	Transportation	Nov 7, 2012 9:37 AM
30	peace quiet and love each other	Nov 7, 2012 9:31 AM
31	Good Communication with residents	Nov 7, 2012 8:09 AM
32	Taking care of children	Nov 7, 2012 8:07 AM
33	Keeping it clean	Nov 7, 2012 8:05 AM
34	Good friends	Nov 7, 2012 8:03 AM
35	The safety of the kids	Nov 7, 2012 8:01 AM
36	Safety of my children	Nov 7, 2012 7:59 AM
37	Police	Nov 7, 2012 7:56 AM
38	Safety	Nov 7, 2012 7:55 AM
39	Safe & friendly	Nov 7, 2012 7:53 AM
40	Friendliness	Nov 7, 2012 7:46 AM
41	To be safe	Nov 7, 2012 7:43 AM
42	Family & child services	Nov 7, 2012 7:41 AM
43	Crime & vandalism	Nov 7, 2012 7:38 AM
44	More police patrols	Nov 7, 2012 7:36 AM
45	Police Patrols	Nov 7, 2012 7:32 AM
46	Police Patrols	Nov 7, 2012 7:30 AM
47	The safety of the community	Nov 7, 2012 7:25 AM
48	keeping the city clean	Nov 7, 2012 7:19 AM
49	Clean environment & safety	Nov 7, 2012 7:16 AM
50	Keeping it safe & clean	Nov 7, 2012 7:14 AM
51	A safe & friendly atmosphere	Nov 7, 2012 7:12 AM
52	Safety	Nov 7, 2012 7:10 AM
53	Atmosphere	Nov 7, 2012 7:07 AM
54	Safety	Nov 6, 2012 4:27 PM

Page 4, Q1. Tell us what is important to you or your neighborhood.

55	Community	Nov 6, 2012 4:25 PM
56	Yes	Nov 6, 2012 4:23 PM
57	Keeping crime down	Nov 6, 2012 4:21 PM
58	family	Nov 6, 2012 4:19 PM
59	Safety	Nov 6, 2012 4:16 PM
60	Security	Nov 6, 2012 4:14 PM
61	Safety	Nov 6, 2012 4:11 PM
62	Safety	Nov 6, 2012 4:08 PM
63	Asphalt	Nov 6, 2012 4:03 PM
64	safety	Nov 6, 2012 3:57 PM
65	Park covering; Library toddler time great	Nov 6, 2012 3:53 PM
66	Safety	Nov 6, 2012 3:46 PM
67	Keeping it clean	Nov 6, 2012 3:39 PM
68	Police Service	Nov 6, 2012 3:36 PM
69	More Security	Nov 6, 2012 3:31 PM
70	Safe Neighborhoods	Nov 6, 2012 3:26 PM
71	Clean	Nov 6, 2012 3:12 PM
72	Safety	Nov 6, 2012 3:09 PM
73	My kids safety	Nov 6, 2012 3:07 PM
74	Safety	Nov 6, 2012 3:05 PM
75	Safety	Nov 6, 2012 3:03 PM
76	police services	Nov 6, 2012 3:01 PM
77	Crime Prevention	Nov 6, 2012 2:58 PM
78	Parks	Nov 6, 2012 1:22 PM
79	Safety, education	Nov 6, 2012 1:20 PM
80	Friends & family near by	Nov 6, 2012 1:18 PM
81	Friendly Neighbors	Nov 6, 2012 1:15 PM

Page 4, Q1. Tell us what is important to you or your neighborhood.

82	To have a fun and fun enviroment for kids	Nov 6, 2012 10:35 AM
83	Safety; recreational neighborhood activities	Nov 6, 2012 10:32 AM
84	To have a clean and fun neighborhood	Nov 6, 2012 10:29 AM
85	Me and my family people around me	Nov 6, 2012 10:27 AM
86	Safety	Nov 6, 2012 10:23 AM
87	Neighborhood Watch	Nov 6, 2012 10:21 AM
88	Safety	Nov 6, 2012 10:19 AM
89	need more speed bumps	Nov 6, 2012 10:16 AM
90	Police Patrols	Nov 6, 2012 10:14 AM
91	safety & fun for my family	Nov 6, 2012 10:13 AM
92	Family Stuff	Nov 6, 2012 10:09 AM
93	Safety of the residents of Avondale	Nov 6, 2012 10:03 AM
94	safety in Children	Nov 6, 2012 10:00 AM
95	Safety in children	Nov 6, 2012 9:53 AM
96	Children	Nov 6, 2012 9:51 AM
97	The neighborhood	Nov 6, 2012 9:49 AM
98	The safety of children	Nov 6, 2012 9:39 AM
99	The neighborhood	Nov 6, 2012 9:37 AM
100	Clean & Safe Neighborhoods	Nov 6, 2012 9:35 AM
101	The Neighborhood	Nov 6, 2012 9:29 AM
102	Safety	Nov 6, 2012 9:21 AM
103	keeping the crime low	Nov 6, 2012 9:16 AM
104	Being safe	Nov 6, 2012 9:14 AM
105	Safety & Vandalism	Nov 6, 2012 9:11 AM
106	having street bumps	Nov 6, 2012 9:07 AM
107	Drug free streets	Nov 6, 2012 9:05 AM
108	Safety	Nov 6, 2012 9:02 AM

Page 4, Q1. Tell us what is important to you or your neighborhood.

109	Police Visibility	Nov 6, 2012 8:59 AM
110	Police presence in neighborhood	Nov 6, 2012 8:38 AM
111	More books in Library	Nov 6, 2012 8:34 AM
112	neighborhood is clean, well maintained	Nov 6, 2012 8:31 AM
113	Community	Nov 6, 2012 8:26 AM
114	A safe clean place for my son to play	Nov 6, 2012 8:22 AM
115	Good neighbor block watch	Nov 6, 2012 8:19 AM
116	People that is around me and family	Nov 6, 2012 8:17 AM
117	Keep us safe	Nov 6, 2012 8:10 AM
118	Clean Neighborhood	Nov 6, 2012 8:04 AM
119	Safety	Nov 6, 2012 8:02 AM
120	Neighborhood watch program	Nov 6, 2012 7:58 AM
121	Having friendly neighbors	Nov 6, 2012 7:56 AM
122	Crime Free	Nov 6, 2012 7:53 AM
123	Too be safe, need more Police	Nov 6, 2012 7:50 AM
124	Bus Service/Transportation	Nov 6, 2012 7:48 AM
125	All	Nov 6, 2012 7:42 AM
126	Safety	Nov 6, 2012 7:40 AM
127	Crime Prevention, Youth Programs	Nov 6, 2012 7:36 AM
128	maintanance security neighbors	Nov 5, 2012 3:22 PM
129	maintain low crime rate	Nov 5, 2012 3:21 PM
130	To keep crime down and graffiti	Nov 5, 2012 3:18 PM
131	keep children safe and sound	Nov 5, 2012 3:16 PM
132	drug trafficking	Nov 5, 2012 3:14 PM
133	clean neighborhood, schools	Nov 5, 2012 3:12 PM
134	street fixing	Nov 5, 2012 3:08 PM
135	Having a good school environment for my children and family help close by	Nov 5, 2012 3:06 PM

Page 4, Q1. Tell us what is important to you or your neighborhood.

136	To be good neighbors and watch out for one another	Nov 5, 2012 3:01 PM
137	Safety	Nov 5, 2012 3:00 PM
138	To have a quiet peaceful environment	Nov 5, 2012 2:57 PM
139	lower billing cost	Nov 5, 2012 10:31 AM
140	Stores close by. I dont want to drive so far for shopping.	Nov 5, 2012 10:24 AM
141	safe clean places for kids to play and grow	Nov 5, 2012 10:21 AM
142	safety	Nov 5, 2012 10:19 AM
143	Children	Nov 5, 2012 10:18 AM
144	Re pave streets	Nov 5, 2012 10:15 AM
145	Neighborhood bus skips my area. Transportation is lacking between Indian School and McDowell area.	Nov 5, 2012 10:11 AM
146	That Cashion Park gets there restrooms back!	Nov 5, 2012 10:08 AM
147	n/a	Nov 5, 2012 9:30 AM
148	Security	Nov 5, 2012 9:23 AM
149	safe Neighborhood	Nov 5, 2012 9:16 AM
150	Parks	Nov 5, 2012 9:14 AM
151	Security in the community	Nov 5, 2012 9:06 AM
152	Job creation	Nov 5, 2012 8:58 AM
153	Growth	Nov 5, 2012 8:56 AM
154	Quite, Safe	Nov 5, 2012 8:54 AM
155	Safety	Nov 5, 2012 8:51 AM
156	Safety and Community	Nov 5, 2012 8:48 AM
157	Caretake of evinronment and education	Nov 5, 2012 8:40 AM
158	Safety	Nov 5, 2012 8:37 AM
159	Safety of my children	Nov 5, 2012 8:34 AM
160	Making sure the city is safe for the growth of me and my children.	Nov 5, 2012 8:31 AM
161	Neighbors	Nov 5, 2012 8:29 AM
162	The safety of my children	Nov 5, 2012 8:23 AM

Page 4, Q1. Tell us what is important to you or your neighborhood.

163	Foreclosures	Nov 5, 2012 8:18 AM
164	Cleanliness	Nov 5, 2012 8:14 AM
165	Safety, Street Maintenance	Nov 5, 2012 8:11 AM
166	park	Nov 5, 2012 8:07 AM
167	Bathrooms in Parks	Nov 5, 2012 8:03 AM
168	Safe, clean neighborhood that has " community" feel. Homeowners over renters. Speed on Rancho Santa Fe Blvd should be increased to 30.	Oct 29, 2012 6:31 PM
169	Secure, more special events in the community	Oct 29, 2012 9:48 AM
170	Clean & well maintained better transit services	Oct 29, 2012 9:40 AM
171	New Streets	Oct 29, 2012 9:23 AM
172	Parks & Running Paths	Oct 29, 2012 9:18 AM
173	Support Bus & Bike Access	Oct 29, 2012 9:16 AM
174	Peace	Oct 29, 2012 9:11 AM
175	Safety	Oct 29, 2012 9:09 AM
176	Clean, Safe Streets	Oct 29, 2012 9:06 AM
177	Get all unclaimed dogs out	Oct 29, 2012 9:03 AM
178	Childcare Programs for parents that work nights!	Oct 29, 2012 8:57 AM
179	Street repair West of Central Avenue Better opportunities for kids to learn with activities	Oct 29, 2012 7:09 AM
180	Enough sports programs and city programs for the people	Oct 28, 2012 8:34 PM
181	parks, clean streets, and a quiet place to live	Oct 28, 2012 4:36 AM
182	Crime rate, property restrictions & clean-up, high water bills	Oct 26, 2012 8:34 PM
183	SAFETY, EVENTS PROMOTING UNITY OF THE CITY.	Oct 26, 2012 12:57 PM
184	Keeping the streets clean & safe for the future generations.	Oct 26, 2012 12:27 PM
185	Police protection.	Oct 26, 2012 11:38 AM
186	respect and friendliness	Oct 25, 2012 2:57 PM
187	Maintaining the levels of Police and Fire protection,utilizing the vacant firestation for it's intended purpose.	Oct 25, 2012 10:11 AM
188	Keeping it clean and safe to live. Safe drivers abiding by the neighborhood	Oct 25, 2012 7:55 AM

Page 4, Q1. Tell us what is important to you or your neighborhood.

	speed limits.	
189	vacant properties rented out. Unknown individuals, no proper maintenance of the yards and increase of crimes	Oct 25, 2012 7:06 AM
190	Traffic enforcement, including pedestrians and cyclists.	Oct 24, 2012 7:37 PM
191	To rid our neighbourhoods of the litigious thugs called the HOA.	Oct 24, 2012 1:24 PM
192	Clean	Oct 24, 2012 8:58 AM
193	Safety	Oct 24, 2012 8:56 AM
194	Keeping down crime	Oct 24, 2012 8:54 AM
195	Safety	Oct 24, 2012 8:51 AM
196	Safety & Cleaniness	Oct 24, 2012 8:49 AM
197	It's very important	Oct 24, 2012 8:46 AM
198	Childrens Programs	Oct 24, 2012 8:44 AM
199	Animal Control/cats and wild dogs run loose	Oct 24, 2012 8:36 AM
200	Police Vigilance	Oct 24, 2012 8:31 AM
201	Safety	Oct 24, 2012 8:28 AM
202	Remove drug houses	Oct 24, 2012 8:26 AM
203	Clean	Oct 24, 2012 8:24 AM
204	Police Safety	Oct 24, 2012 8:22 AM
205	Safety, especially women & children	Oct 24, 2012 8:19 AM
206	Make Avondale be a positive name	Oct 24, 2012 8:17 AM
207	Kids Activities	Oct 24, 2012 8:12 AM
208	Parks & Library	Oct 24, 2012 8:09 AM
209	For my family to be safe	Oct 24, 2012 8:07 AM
210	Safety	Oct 24, 2012 8:05 AM
211	Safety	Oct 24, 2012 8:03 AM
212	Communication	Oct 23, 2012 3:34 PM
213	Safety	Oct 23, 2012 3:31 PM
214	Police Office	Oct 23, 2012 3:29 PM

Page 4, Q1. Tell us what is important to you or your neighborhood.

215	More buses needed	Oct 23, 2012 3:26 PM
216	Safety	Oct 23, 2012 3:24 PM
217	Traffic & Police Services	Oct 23, 2012 3:23 PM
218	Clean up & Enforcement	Oct 23, 2012 3:20 PM
219	Clean & Friendly	Oct 23, 2012 3:17 PM
220	Safety	Oct 23, 2012 3:15 PM
221	City Services	Oct 23, 2012 3:13 PM
222	Safe Environment	Oct 23, 2012 3:08 PM
223	Neighbors	Oct 23, 2012 3:06 PM
224	Up keep of the city	Oct 23, 2012 3:03 PM
225	Safety	Oct 23, 2012 3:00 PM
226	a peaceful environment	Oct 23, 2012 2:59 PM
227	Avondale needs a water park	Oct 23, 2012 2:56 PM
228	Vacant Property Upkeep	Oct 23, 2012 2:53 PM
229	Child Safety	Oct 23, 2012 2:50 PM
230	Cleanliness	Oct 23, 2012 2:46 PM
231	Feeling safe since we have two small children. There are groups of kids that hang out outside of their house making loud noises until all hours of the night off of Litchfield and Rio Vista In	Oct 23, 2012 2:45 PM
232	safety and traffic management, efficient running of city services	Oct 22, 2012 7:45 PM
233	Safety for our children, clean envirenment, lack of grafetti.	Oct 22, 2012 6:53 AM
234	keeping crime down, keeping safety up	Oct 21, 2012 12:41 PM
235	Things for families	Oct 20, 2012 8:51 AM
236	the safety and well being of the neighborhood children and all those within the community.	Oct 20, 2012 7:59 AM
237	Traffic Control- speed limits	Oct 20, 2012 7:33 AM
238	Police presence brings security to our families. They have responded in record time to several incidences this last year. They deserve a raise!	Oct 19, 2012 7:06 PM
239	SECURITY	Oct 19, 2012 4:09 PM

Page 4, Q1. Tell us what is important to you or your neighborhood.

240	Cleanliness and livability	Oct 19, 2012 1:42 PM
241	Upkeep, security,	Oct 19, 2012 8:24 AM
242	having a clean and understanding about my new community	Oct 18, 2012 11:03 PM
243	A clean neighborhood where people are friendly and care about one another and the community.	Oct 18, 2012 7:23 PM
244	Public Safety	Oct 18, 2012 2:33 PM
245	Being proud of a clean, safe and community focused city	Oct 18, 2012 1:49 PM
246	A focus on the basic city services. Recognize the purpose of city government is to provide these services as efficiently as possible. Do not spread our resources too thin. Look and focus on the long range plan for the city and resist the temptation to "settle" for products, projects or services that do not fit our vision for the future or to "make things happen" when market forces do not support the effort.	Oct 18, 2012 9:36 AM
247	I love Avondale. I especially love Old Town Avondale - Western Avenue.	Oct 17, 2012 7:22 PM
248	A clean safe enviroment for children.	Oct 17, 2012 3:37 PM
249	Vacant home vandalism & break-ins.	Oct 17, 2012 11:52 AM
250	Maintain adequate fire/emergency medical services and maintain the cleanliness/aesthetic appearance of the neighborhood. I realize it's hard with all the forclosed & rental properties but don't give up..	Oct 17, 2012 11:36 AM
251	The overall appearance. Weeds, grass trimmed trees etc....	Oct 17, 2012 8:29 AM
252	It is important to me to live in a crime free environment and neighborhood. It is equally important that the neighborhood is clean, free of weeds, garbage and rubish.	Oct 16, 2012 11:22 AM
253	The people that support Avondale, i.e.- Economic Development Department: Dan Davis and Sammi Curless.	Oct 16, 2012 9:04 AM
254	property values, feral cats.	Oct 16, 2012 5:58 AM
255	Keeping it clean & safe.	Oct 15, 2012 8:23 PM
256	quiet and peace full enviornment	Oct 15, 2012 7:31 PM
257	We've lived here for a little over a year and have been very happy with everything except my son's tee ball league. Our team, the white sox, didn't even have a coach until the 2nd game. Overall, a very disorganized league.	Oct 15, 2012 5:46 PM
258	Need for better fire and medical protection	Oct 15, 2012 4:28 PM
259	Safety, cleanliness	Oct 15, 2012 8:54 AM
260	being able to maintain peace and serenity the neighborhoods for children play in	Oct 15, 2012 8:26 AM

Page 4, Q1. Tell us what is important to you or your neighborhood.

	hand keeping the education system going	
261	Vacant homes	Oct 15, 2012 8:08 AM
262	Public safety	Oct 14, 2012 9:25 AM
263	In general, my neighborhood is calm, clean, and well-maintained. There is some racing of cars and motorcycles nearby, but I believe I'm just hearing activity on the longer streets.	Oct 14, 2012 8:33 AM
264	Would like to see: *Expansion of Recycling to include more options of items accepted. *Regulation of water in public areas in Crystal Gardens so private fences are not rusting and stagnating pools accumulating. *Program to trap and fix feral cats to prevent overpopulation. *More jobs versus layoffs/reduction in services. Enjoy: *Small town feel with mix of rural and urban. * Wide range of events and resources offered. *Accessibility of Mayor and City Council. *Reading West Valley View newspaper.	Oct 13, 2012 8:54 AM
265	Safety, public cooperation, city involvement, city agency and civilian understanding of each other, working together.	Oct 13, 2012 8:52 AM
266	Law enforcement, a police interest and presence.	Oct 13, 2012 8:00 AM
267	Safety and sense of community	Oct 12, 2012 9:56 PM
268	Low crime rates	Oct 12, 2012 4:54 PM
269	Safety, Street maintenance, the appearance.	Oct 12, 2012 11:41 AM
270	Safe Neighborhoods and more family/community events.	Oct 12, 2012 8:09 AM
271	to keep it safe	Oct 12, 2012 6:02 AM
272	Working as a community	Oct 11, 2012 6:33 PM
273	safety and neighborhood feel	Oct 11, 2012 5:20 PM
274	Crime prevention; sale of vacant homes; cleanliness of streets.	Oct 11, 2012 1:01 PM
275	I know it is a changing dynamic but the upkeep on rental properties has to be maintained. If you are making money off of a property you are responsible as landlord to maintain the exterior of said property. I would also like to see more bike friendly lanes	Oct 11, 2012 12:55 PM
276	Keeping it safe and clean	Oct 11, 2012 10:18 AM
277	Putting in a signal at Avondale and Maricopa. It's difficult to cross or turn during peak hours, with many lanes of traffic and poor visibility with median trees. I've seen accidents and had near misses. It really raises people's anxiety every time and can take quite a while to get a break in traffic from both directions.	Oct 11, 2012 10:05 AM
278	Living in a safe area which is a great place to raise children.	Oct 11, 2012 9:59 AM
279	neighborhood watch and livability	Oct 11, 2012 9:31 AM

Page 4, Q1. Tell us what is important to you or your neighborhood.

280	Continued safety. Get vacant houses occupied.	Oct 10, 2012 8:46 PM
281	Access to parks and places to take my kids.	Oct 10, 2012 2:35 PM
282	safety, watching out for each other, keeping neighborhood clean	Oct 10, 2012 9:39 AM
283	CLEANLINESS AND SAFETY	Oct 10, 2012 8:37 AM
284	safety to go outside our house and not worry about crime or other people doing bad things, safe parks and playareas for children and the school system	Oct 10, 2012 8:12 AM
285	Clean, grafitti free, traffic flowing	Oct 10, 2012 6:37 AM
286	Crime reduction	Oct 10, 2012 6:23 AM
287	Economics!! Husband without job for three solid years; our renter didn't pay rent & we had to evict; our house still majorly underwater.	Oct 9, 2012 8:34 PM
288	crime prevention and public involvement to keep neighborhoods safe.	Oct 9, 2012 8:22 PM
289	development / growth of avondale.	Oct 9, 2012 8:03 PM
290	The most important thing to me are clean streets. I want Avondale streets, sidewalks, and open spaces to be clear of litter, trash, and debris.	Oct 9, 2012 7:49 PM
291	Avondale needs to make it's signature mark if it is going to separate itself from the other surrounding cities. Need to get moving faster-better-less backwards thinking and promote the city.We need small town type of business not another quick trip or jack in the box nor a walmart!	Oct 9, 2012 5:24 PM
292	Safety	Oct 9, 2012 3:10 PM
293	Keeping the scum out	Oct 9, 2012 2:59 PM
294	Parks, recreation programs, events	Oct 9, 2012 2:23 PM
295	Our safety and having fun activities so that the community can come together. We want our Billy Moore Parade back it's been a tradition for alot of families and our city.	Oct 9, 2012 8:49 AM
296	Focus less on City Center and more on making improvements throughout the City.	Oct 9, 2012 7:51 AM
297	Sanity, awareness, and caution on the road.	Oct 8, 2012 7:01 PM
298	Safety	Oct 8, 2012 5:29 PM
299	continued citizen engagement	Oct 8, 2012 3:47 PM
300	Security and safety, jobs and services	Oct 8, 2012 2:56 PM
301	Getting Rid of the flee market on the corner of Buckeye and El Mirage. Change the name of MC85 to Buckeye as it should be. Beautify the section of Buckeye that is currently MC85	Oct 8, 2012 1:42 PM

Page 4, Q1. Tell us what is important to you or your neighborhood.

302	I love to be aware of special events happening in our area or special attractions. My family is always looking for opportunities to get out, have fun, and learn more. I love the jewelry shows you will have, or octoberfest or being aware of promotions to visit nearby attractions (such as the wildlie world zoo). I wish that was better advertised to the public. (Such as, a more obvious, accessible calendar of events.)	Oct 8, 2012 12:54 PM
303	Cleanliness, safe streets(ability to walk the after dark for exercise)	Oct 8, 2012 12:34 PM
304	Crime prevention and traffic enforcement on W Encanto Blvd	Oct 8, 2012 11:38 AM
305	Safety	Oct 8, 2012 7:17 AM
306	Clean water, reliable services, a safe neighborhood and public education.	Oct 8, 2012 4:42 AM
307	Police and Fire protection	Oct 7, 2012 7:28 PM
308	Security and reduction of nuisance noises, ie barking dogs loud motorcycles before sunrise and after sunset	Oct 7, 2012 6:11 PM
309	Maintain quality of living; Code enforcement; Youth activities; City center development.	Oct 7, 2012 4:07 PM
310	You cut the senior center on Avondale Blvd, yet now you have funds to build a Youth Center. Seniors do not want to go to ASC!!! Too much retail planned for City Center and no high paying jobs anywhere. Why a transit center when you have one and so does Goodyear. Forget copycat and be original. Wake UP! Need some housing for aging population to keep them in Avondale.	Oct 7, 2012 12:19 PM
311	Safety	Oct 6, 2012 2:09 PM
312	1. Neighborhood code enforcement. 2. Madden Street drug activity cleaned up and yards maintained. 3. Agua Fria High School students should be able to park their vehicles in the school parking lot without being charged a fee which would clean up our 4th street between Madden and Ludlow.	Oct 6, 2012 9:58 AM
313	Keeping the neighborhood clean and safe	Oct 6, 2012 7:40 AM
314	That it is safe, clean, free of loose animals, free of potholes--and that property owners are required to maintain their properties so as to not lower neighborhood property values.	Oct 6, 2012 4:25 AM
315	Safety, crime prevention, graffiti	Oct 5, 2012 2:47 PM
316	Traffic flow on 136th Avenue is very rapid for an area with three school bus stops, by Fulton Estates we have concern with the speed limits and lack of clear crosswalks or speed control devices to slow traffic.	Oct 5, 2012 2:18 PM
317	Offering programs to youth such as parks and recreation activities.	Oct 5, 2012 2:09 PM
318	Filling the empty houses and stores in Avondale. Continued police services to keep our neighborhoods safe. Fixing the railroad track street cross-over at Avondale Blvd and MC85.	Oct 5, 2012 1:35 PM

Page 4, Q1. Tell us what is important to you or your neighborhood.

319	We have a problem with vehicle break-ins and theft in my neighborhood, so any efforts to mitigate that would be welcome.	Oct 5, 2012 12:39 PM
320	Top leaders that knows the city and care about the people in it	Oct 5, 2012 11:31 AM
321	neighborhood safety.	Oct 5, 2012 11:28 AM
322	I want to make sure the neighborhood is stable and people want to purchase homes to live in not just to rent out.	Oct 5, 2012 10:56 AM
323	The Lighting at night for security, and visibility at intersections. For example keeping signs and bushes off the right of way, in some areas you have to pull past the white lines on the street just to get a clear view of the roadway. I would like to see some more activities such as rock climbing walls, permanent horseshoe pits, beach volleyball courts, and possibly an open area to drive RC vehicles, offroad and onroad, and a flying field for RC airplanes.	Oct 5, 2012 10:55 AM
324	Taking care of / maintaining what the city already has: roads, facilities, parks, even neighborhoods. It doesn't help to take on more if we can't take care of what we already have.	Oct 5, 2012 10:44 AM
325	What is important to my neighborhood is safety and cleanliness. I live in a HOA and I have been very satisfied with feeling safe with my kids playing outside and making sure no speeders are on the neighborhood streets. Police respond quick when we do need to call which is not often. Garbage pick up is great. We like the fact that we can have the additional pick up of refuse once a week that helps keep our property neat.	Oct 5, 2012 10:33 AM
326	crime prevention. pride in the city of Avondale.	Oct 5, 2012 10:17 AM
327	Knowing how we can create community and help each other	Oct 5, 2012 9:56 AM
328	Keeping the crime rate down	Oct 5, 2012 8:21 AM
329	With so much of Avondale being new it looks like old Avondale/Cashion has been neglected especially along MC85 between 107th and Litchfield Rd. I wish the City could implement some minimum requirements for curb appeal such as landscaping and better looking signage. Also, some sidewalk and landscaping along MC85 would help our town look nicer!! Another major sore spot for our town is the Tanks company along MC85 - it looks like a dump. Can't we start a project to fix up the Tres Rios area next to the Tanks place? Make it a park like Friendship Park?	Oct 5, 2012 8:05 AM
330	We need to encourage a bicycle friendly community!	Oct 5, 2012 7:36 AM
331	Nice, clean, safe parks. Good police presence.	Oct 5, 2012 7:08 AM
332	HOA's are struggling to maintain their common areas and appearance of individual properties. Stricter regulations on the maintenance of rental properties would help. Make banks clean up the bank owned properties.	Oct 5, 2012 6:38 AM
333	Code enforcement Vacant homes and retail	Oct 4, 2012 8:25 PM
334	Traffic safety(residential speeding), Code Compliance issues such as noisy dogs	Oct 4, 2012 8:24 PM

Page 4, Q1. Tell us what is important to you or your neighborhood.

	and loud parties leaving trash all over ths streets	
335	They did some maintenance to water valvs in my aria several months ago. the road was dug up and then temp patched and have not been properly repaired yet. The patches look like crap and are sinking.	Oct 4, 2012 7:25 PM
336	Add some conditioned indoor recreation centers throughout the city free of charge for residents. Complete the development of parcels along Avondale Blvd.	Oct 4, 2012 7:02 PM
337	Activities such as music nights, family events	Oct 4, 2012 5:48 PM
338	Police patrolling - having a presence in the neighborhood to deter crime. We feel safe when we see the officers about.	Oct 4, 2012 5:32 PM
339	Resident safety; traffic flow; jobs - a big thanks to all the municipal employees for your dedication and hard work on our behalf!	Oct 4, 2012 5:13 PM
340	Code enforcement @ vacant homes especially since there are so many, such as weeds. Police patrolling my neighborhood. Sidewalks need to be established in some areas, SE corner of Dysart and Thomas. Traffic signals are such a bother. I fortunate to have a 5 miles work commute, but since I have to cross I10 each day, it takes me on the average 10 minutes to drive 3 miles between Thomas/Dysart to Van Buren/Dysart. I could almost jog it faster. The light at Dysart/Rancho Santa Fe & Dysart/Alameda have very long green arrow sequences for invisible cars. The one at Alameda will change periodically when no vehicles are there at all but they both have very long green arrow sequences when no vehicles are there.	Oct 4, 2012 5:03 PM
341	Getting the housing market back on track by not allowing home owners to simply walk away from the obligations they have committed to by buying their home in the first place. If they could afford it when they bought it, they should still be able to afford it. It is hard to believe that this state allows home owners to walk away from mortgage obligations with no threat of prosecution or requirement for restitution.	Oct 4, 2012 5:02 PM
342	I would like to see less defacement/destruction of property in the neighborhood.	Oct 4, 2012 4:21 PM
343	Things for the "Tweens" to do. All sports end at 9 except for basketball. Services to stay affordable due to the job market.	Oct 4, 2012 3:59 PM
344	Safety is very important! A place close by that my kids and I can walk to so they can play (I don't feel there is an adequate park in the Palm Gardens subdivision) :(Oct 4, 2012 3:46 PM
345	Park land - Reeds in water cells.	Oct 4, 2012 3:45 PM
346	Community involvement, a City that cares about its residents	Oct 4, 2012 3:31 PM
347	I like to live in Avondale as it is a clean and safe city. Plus it is so friendly. I love the workshops provided by Esmie.	Oct 4, 2012 3:29 PM
348	Safety in the neighborhoods More police presence.	Oct 4, 2012 3:20 PM
349	The presence of police cruisers. I have also noticed the street cleaners do not	Oct 4, 2012 3:17 PM

Page 4, Q1. Tell us what is important to you or your neighborhood.

	sweep as often.	
350	Economic development is most important to me.	Oct 4, 2012 3:16 PM
351	Safe environment for all. Not been experiencing that.	Oct 4, 2012 3:15 PM
352	making sure that the foreclosed homes are being maintained and code enforcement	Oct 4, 2012 3:12 PM
353	Communication with HOA Police, Fire and nabor hood controls	Oct 4, 2012 3:12 PM
354	RECYCLING-MORE OPTIONS, PARKS- MORE LIGHTING, NEIGHBORHOODS-MORE WATCH PROGRAMS	Oct 4, 2012 3:09 PM
355	Security is number 1. We want to feel safe. There is a lot of crimes occurring around our housing community (107th ave and VanBuren) but we don't see a lot of police presence.	Oct 4, 2012 3:08 PM
356	Having a city we can be proud of. Being able to look for recreation and programs without having to go to another city.	Oct 4, 2012 3:06 PM
357	good police presence	Oct 3, 2012 3:47 PM
358	More jobs, I have to go into phoenix to work.	Oct 3, 2012 9:22 AM
359	Public safety and law enforcement	Oct 2, 2012 5:36 PM
360	Bulk Trash p/u to keep our neighborhood clean, potholes fixed &/or street overlay, Street swept.	Oct 2, 2012 4:05 PM
361	Pride of ownership and a safe community	Oct 2, 2012 3:00 PM
362	There is tons of dangerous driving in the Durango park subdivision.	Oct 2, 2012 1:19 PM
363	Houses occupied with engaged, invested stakeholders - owner or tenant. Absense of graffitti, uncared for yards/lots. Creating a deeper sense of community and connection with one another.	Oct 2, 2012 10:16 AM
364	Keeping the children safe.	Oct 1, 2012 7:10 PM
365	Is keeping the children safe	Oct 1, 2012 3:07 PM
366	Park maintanence and keeping dog park open.	Sep 29, 2012 8:40 AM
367	Safety, drug free, quiet mornings/evenings, police presence.walkability. schools	Sep 27, 2012 9:46 PM
368	Quick graffiti clean up, up keep of lawns and such on vacant houses, police patrol presence, sense of community and civic pride.	Sep 27, 2012 4:44 PM

Page 5, Q1. What are we doing well?

1	Customer Service	Nov 13, 2012 11:31 AM
2	Maintenance	Nov 7, 2012 3:33 PM
3	HOA, adding traffic signals Encanto	Nov 7, 2012 3:31 PM
4	Everything	Nov 7, 2012 3:28 PM
5	Everything	Nov 7, 2012 3:26 PM
6	Things like this in a poor economy	Nov 7, 2012 3:24 PM
7	Police	Nov 7, 2012 3:21 PM
8	More Fireworks	Nov 7, 2012 3:19 PM
9	Fix streets	Nov 7, 2012 3:17 PM
10	Info	Nov 7, 2012 3:14 PM
11	keeping crime down	Nov 7, 2012 3:12 PM
12	Everything	Nov 7, 2012 3:10 PM
13	Maintenance	Nov 7, 2012 3:08 PM
14	everything	Nov 7, 2012 12:59 PM
15	maintain streets	Nov 7, 2012 10:31 AM
16	Well	Nov 7, 2012 10:26 AM
17	keeping us informed	Nov 7, 2012 10:25 AM
18	The person who gave me the survey was nice	Nov 7, 2012 10:23 AM
19	Services & Utilities	Nov 7, 2012 10:20 AM
20	keeping city clean	Nov 7, 2012 10:14 AM
21	Everything is well	Nov 7, 2012 10:11 AM
22	Everything	Nov 7, 2012 10:08 AM
23	Keeping the area in order	Nov 7, 2012 10:07 AM
24	good	Nov 7, 2012 10:03 AM
25	Senior programs	Nov 7, 2012 9:56 AM
26	More classes needed	Nov 7, 2012 9:50 AM
27	Refuse collection	Nov 7, 2012 9:48 AM

Page 5, Q1. What are we doing well?

28	Safety	Nov 7, 2012 9:46 AM
29	cleaning streets and stop to graffiti	Nov 7, 2012 9:45 AM
30	Senior exercise and walking program	Nov 7, 2012 9:43 AM
31	good	Nov 7, 2012 9:41 AM
32	Exercise and walking classes for seniors	Nov 7, 2012 9:40 AM
33	taking good care of adult center	Nov 7, 2012 9:32 AM
34	Police Services	Nov 7, 2012 8:07 AM
35	Everything	Nov 7, 2012 8:05 AM
36	Keeping Avondale safe	Nov 7, 2012 8:03 AM
37	The police being there in time when called	Nov 7, 2012 8:01 AM
38	Maintenance	Nov 7, 2012 7:59 AM
39	Parks	Nov 7, 2012 7:56 AM
40	Communication	Nov 7, 2012 7:53 AM
41	Special events	Nov 7, 2012 7:46 AM
42	More events	Nov 7, 2012 7:45 AM
43	Taking care of streets	Nov 7, 2012 7:44 AM
44	having a variety of services	Nov 7, 2012 7:41 AM
45	Graffiti removal	Nov 7, 2012 7:36 AM
46	Budgeting accordingly	Nov 7, 2012 7:32 AM
47	Street maintenance	Nov 7, 2012 7:30 AM
48	Doing well	Nov 7, 2012 7:22 AM
49	Keeping us informed	Nov 7, 2012 7:20 AM
50	Clean- HOA is good: added traffic signal at Encanto	Nov 7, 2012 7:16 AM
51	Working on it	Nov 7, 2012 7:14 AM
52	Communication	Nov 7, 2012 7:12 AM
53	Improved Library	Nov 7, 2012 7:07 AM
54	Landscaping	Nov 6, 2012 4:27 PM

Page 5, Q1. What are we doing well?

55	IDK	Nov 6, 2012 4:25 PM
56	Yes	Nov 6, 2012 4:23 PM
57	Cleaning up the neighborhood of drugs	Nov 6, 2012 4:21 PM
58	Houses	Nov 6, 2012 4:19 PM
59	I like everything	Nov 6, 2012 4:16 PM
60	Check or neighborhood by police	Nov 6, 2012 4:14 PM
61	Keeping the streets safe	Nov 6, 2012 4:12 PM
62	Recycling	Nov 6, 2012 4:08 PM
63	Nada	Nov 6, 2012 4:03 PM
64	Keeping children safe	Nov 6, 2012 3:57 PM
65	Library	Nov 6, 2012 3:53 PM
66	Security of residents	Nov 6, 2012 3:50 PM
67	Recreation	Nov 6, 2012 3:46 PM
68	Cleaning	Nov 6, 2012 3:39 PM
69	Everything	Nov 6, 2012 3:36 PM
70	Well	Nov 6, 2012 3:33 PM
71	Police	Nov 6, 2012 3:26 PM
72	Growth	Nov 6, 2012 3:09 PM
73	keeping the crime down in my area	Nov 6, 2012 3:07 PM
74	Safe Environment	Nov 6, 2012 3:03 PM
75	Recreation & Library Services	Nov 6, 2012 3:01 PM
76	ok	Nov 6, 2012 2:58 PM
77	Sure	Nov 6, 2012 1:22 PM
78	Customer Service, street maintenance	Nov 6, 2012 1:20 PM
79	everything	Nov 6, 2012 1:18 PM
80	Great	Nov 6, 2012 1:16 PM
81	Keeping citizens informed	Nov 6, 2012 10:35 AM

Page 5, Q1. What are we doing well?

82	Good programs for the city; new city improvements	Nov 6, 2012 10:33 AM
83	Keeping citizens informed	Nov 6, 2012 10:29 AM
84	Protection for city	Nov 6, 2012 10:27 AM
85	Community Events	Nov 6, 2012 10:23 AM
86	Gaffiti removal	Nov 6, 2012 10:14 AM
87	Events	Nov 6, 2012 10:13 AM
88	Traffic	Nov 6, 2012 10:09 AM
89	Everything	Nov 6, 2012 10:04 AM
90	Cleaning the neighborhood	Nov 6, 2012 10:00 AM
91	Safety	Nov 6, 2012 9:54 AM
92	yes	Nov 6, 2012 9:51 AM
93	Recycle	Nov 6, 2012 9:49 AM
94	Keeping city clean	Nov 6, 2012 9:40 AM
95	Recycle	Nov 6, 2012 9:38 AM
96	Recycle	Nov 6, 2012 9:29 AM
97	Everything	Nov 6, 2012 9:22 AM
98	Keeping people off the street	Nov 6, 2012 9:16 AM
99	Everything!	Nov 6, 2012 9:14 AM
100	everything	Nov 6, 2012 9:07 AM
101	Resident recognition	Nov 6, 2012 9:05 AM
102	Keeping the streets clean	Nov 6, 2012 9:01 AM
103	Customer service is very good	Nov 6, 2012 8:59 AM
104	Everything	Nov 6, 2012 8:40 AM
105	Great police service & youth centers	Nov 6, 2012 8:27 AM
106	Cleaning up the neglected stuff	Nov 6, 2012 8:22 AM
107	Wells	Nov 6, 2012 8:21 AM
108	maintenance	Nov 6, 2012 8:19 AM

Page 5, Q1. What are we doing well?

109	Taking care of cities	Nov 6, 2012 8:17 AM
110	Police Services	Nov 6, 2012 8:10 AM
111	Special events	Nov 6, 2012 7:58 AM
112	Taking care of our city	Nov 6, 2012 7:56 AM
113	out and about	Nov 6, 2012 7:53 AM
114	This Fair is nice!	Nov 6, 2012 7:51 AM
115	ZOOM	Nov 6, 2012 7:48 AM
116	Avondale nice	Nov 6, 2012 7:46 AM
117	Out reaching	Nov 6, 2012 7:43 AM
118	Street Maintenance	Nov 6, 2012 7:42 AM
119	Giving Info	Nov 6, 2012 7:40 AM
120	exercise classes for seniors	Nov 5, 2012 3:24 PM
121	sports activities	Nov 5, 2012 3:22 PM
122	services regular and efficient	Nov 5, 2012 3:21 PM
123	everything is good	Nov 5, 2012 3:18 PM
124	trash pick up	Nov 5, 2012 3:16 PM
125	street maintenance	Nov 5, 2012 3:14 PM
126	enforcement	Nov 5, 2012 3:12 PM
127	everything is good	Nov 5, 2012 3:09 PM
128	fixing other areas	Nov 5, 2012 3:08 PM
129	providing a wide range of servie for families in need of real help	Nov 5, 2012 3:06 PM
130	keeping our neighborhood cleaner	Nov 5, 2012 3:04 PM
131	keeping up with teh rail road maintenance	Nov 5, 2012 3:02 PM
132	Police force	Nov 5, 2012 3:00 PM
133	cleaning up	Nov 5, 2012 2:57 PM
134	recieving our money	Nov 5, 2012 10:31 AM
135	city is growing	Nov 5, 2012 10:26 AM

Page 5, Q1. What are we doing well?

136	Recreation Programs and Communication	Nov 5, 2012 10:19 AM
137	everything	Nov 5, 2012 10:18 AM
138	If not broke, dont fix it.	Nov 5, 2012 10:16 AM
139	school zones	Nov 5, 2012 10:15 AM
140	Almost everything, I enjoy Avondale.	Nov 5, 2012 10:08 AM
141	Good Leadership	Nov 5, 2012 9:25 AM
142	Most everything	Nov 5, 2012 9:23 AM
143	That crime is low	Nov 5, 2012 9:16 AM
144	Everything	Nov 5, 2012 9:14 AM
145	doing very good	Nov 5, 2012 9:06 AM
146	Special events	Nov 5, 2012 8:58 AM
147	I see police patrolling	Nov 5, 2012 8:54 AM
148	Clean City	Nov 5, 2012 8:51 AM
149	maintenance	Nov 5, 2012 8:48 AM
150	Everything	Nov 5, 2012 8:45 AM
151	Parks Maintenance	Nov 5, 2012 8:40 AM
152	Overall good job	Nov 5, 2012 8:37 AM
153	Friendly Staff	Nov 5, 2012 8:34 AM
154	Most of the city is very clean and up to code.	Nov 5, 2012 8:32 AM
155	Activities for family	Nov 5, 2012 8:29 AM
156	Maintenance	Nov 5, 2012 8:23 AM
157	Police Fire, Parks	Nov 5, 2012 8:19 AM
158	Programs	Nov 5, 2012 8:11 AM
159	Police	Nov 5, 2012 8:07 AM
160	All	Nov 5, 2012 8:03 AM
161	Garbage service and bulk pickup are great. Nice park full of activity all the time @ friendship park. Good Police and Fire presence.	Oct 29, 2012 6:32 PM
162	So far everything	Oct 29, 2012 9:48 AM

Page 5, Q1. What are we doing well?

163	The Zoom	Oct 29, 2012 9:23 AM
164	Clean, safe city	Oct 29, 2012 9:19 AM
165	Community Events, Trash	Oct 29, 2012 9:16 AM
166	Everything!	Oct 29, 2012 9:11 AM
167	Traffic & Streets	Oct 29, 2012 9:09 AM
168	Keeping us informed	Oct 29, 2012 9:06 AM
169	maintenace	Oct 29, 2012 8:57 AM
170	Everything is great from service to commitment	Oct 29, 2012 7:11 AM
171	everything, although I do think that it would be a bit more convenient if the city were open 5 days a week instead of the 4.	Oct 28, 2012 8:35 PM
172	consistent communications	Oct 26, 2012 8:34 PM
173	I love the community events.	Oct 26, 2012 12:28 PM
174	Cleaning up graffiti.	Oct 26, 2012 11:39 AM
175	everything	Oct 25, 2012 2:57 PM
176	The Police and Fire Departments serve the community to the highest degrees of professionalism,they are a credit to the community.	Oct 25, 2012 10:13 AM
177	Keeping my community safe. Rancho Santa Fe for the most part is a safe and clean place to live because of what Avondale is doing.	Oct 25, 2012 7:55 AM
178	sewer warranty good idea. All city provided services appear to be the norm.	Oct 25, 2012 7:10 AM
179	Police and fire/emergency services	Oct 24, 2012 7:38 PM
180	I feel safe in this community. Streets, parks are very nice.	Oct 24, 2012 1:25 PM
181	Clean Parks	Oct 24, 2012 8:59 AM
182	Watching the neighborhood	Oct 24, 2012 8:54 AM
183	Library	Oct 24, 2012 8:51 AM
184	Excellent	Oct 24, 2012 8:49 AM
185	everything its good	Oct 24, 2012 8:46 AM
186	Library Services	Oct 24, 2012 8:44 AM
187	Educating on low water landscaping	Oct 24, 2012 8:37 AM
188	replacing trash bins when needed	Oct 24, 2012 8:34 AM

Page 5, Q1. What are we doing well?

189	Nothing at the moment	Oct 24, 2012 8:32 AM
190	Everything	Oct 24, 2012 8:28 AM
191	Not much	Oct 24, 2012 8:26 AM
192	Trash	Oct 24, 2012 8:24 AM
193	Recreation	Oct 24, 2012 8:22 AM
194	garbage, police services & library services	Oct 24, 2012 8:20 AM
195	Activities	Oct 24, 2012 8:17 AM
196	Pretty much everything	Oct 24, 2012 8:13 AM
197	The Libraries	Oct 24, 2012 8:09 AM
198	Taking care of streets	Oct 24, 2012 8:07 AM
199	Customer Service	Oct 24, 2012 8:05 AM
200	All	Oct 24, 2012 8:03 AM
201	Police vigilance	Oct 23, 2012 3:35 PM
202	Activities for Kids	Oct 23, 2012 3:31 PM
203	Getting things done	Oct 23, 2012 3:29 PM
204	Get Together	Oct 23, 2012 3:26 PM
205	Everything	Oct 23, 2012 3:23 PM
206	Senior Center	Oct 23, 2012 3:20 PM
207	Parks & Water	Oct 23, 2012 3:17 PM
208	Police Service	Oct 23, 2012 3:13 PM
209	information	Oct 23, 2012 3:11 PM
210	Maintenance & Customer Service	Oct 23, 2012 3:08 PM
211	Everything	Oct 23, 2012 3:06 PM
212	everything	Oct 23, 2012 3:03 PM
213	Community Service	Oct 23, 2012 3:01 PM
214	maintenance	Oct 23, 2012 2:59 PM
215	keep up the good work	Oct 23, 2012 2:56 PM

Page 5, Q1. What are we doing well?

216	Cleanliness, Accessibility	Oct 23, 2012 2:51 PM
217	Police Enforcement	Oct 23, 2012 2:47 PM
218	Yes, not stick enough with the HOA	Oct 23, 2012 2:45 PM
219	VERY CLEAN	Oct 23, 2012 8:00 AM
220	Police and fire service, recycling services	Oct 22, 2012 7:45 PM
221	Very well:)	Oct 22, 2012 6:53 AM
222	avondale looks clean; the trash dept is consistent; visible law enforcement	Oct 21, 2012 12:44 PM
223	police do there job well by patrolling the area, leaving there presence felt. the city cleaning up any and all graffitti from park equipment.	Oct 20, 2012 8:00 AM
224	building he community	Oct 20, 2012 7:33 AM
225	Being active and open with the community and keeping an open dialogue with needs and ideas.	Oct 19, 2012 7:08 PM
226	CLEAN STREETS . TRASH AND RECYCLE PICK UP . KEEPING COSTS DOWN TOO !	Oct 19, 2012 4:09 PM
227	Everything	Oct 19, 2012 1:42 PM
228	everything	Oct 18, 2012 11:03 PM
229	Professionalism of the departments and services. City "functions" are run well...all aspects.	Oct 18, 2012 7:24 PM
230	Maintaining services during recessed economy	Oct 18, 2012 2:34 PM
231	Trying to improve, by doing surveys of this nature	Oct 18, 2012 1:50 PM
232	Excellent	Oct 17, 2012 7:22 PM
233	Garbage pickup is always timely. Bulk trash pickup is good but can be improved by setting specific day (people come by & pick through, daily homeowners must stack the bulk items back up). Bulk trash is often out until Wed or Thur of bulk week; this is too long. Also kids start messing around with the bulk trash, causing it to spill over into street.	Oct 17, 2012 11:55 AM
234	Trash collection. Fire & EMS (except for the northwest portion of the city). Water & Sanitary Sewer services. Keeping residents informed.	Oct 17, 2012 11:38 AM
235	Maintaining, my neighborhoods appearance and infrastructure	Oct 17, 2012 8:29 AM
236	The city of Avondale is a great city to live in. I am happy with the city, but not the maintenance of the HOA.	Oct 16, 2012 11:22 AM
237	Was very pleased with the 'Out'nAbout' event for Oct. Don't know what it might have cost, but well worth the interaction with the community at large. Gangplank	Oct 16, 2012 9:09 AM

Page 5, Q1. What are we doing well?

	received a number of inquiries as a support of the EDD, Thx Dan & Sammi.	
238	Parks for kids	Oct 16, 2012 5:59 AM
239	Police response and presence is very good.	Oct 15, 2012 8:24 PM
240	every thing	Oct 15, 2012 7:32 PM
241	Everything else! We love the gain events, the open houses at the fire dept are awesome, the fire fighters and police officers are wonderful and we're happy with all of our services.	Oct 15, 2012 6:09 PM
242	Working with the citizens.	Oct 15, 2012 8:56 AM
243	all in all there's not too many areas that need improvement Avondale has been a wonderful city to live in	Oct 15, 2012 8:28 AM
244	Our city is well-off in terms of public libraries.	Oct 14, 2012 9:26 AM
245	Care of the property seems very good to me.	Oct 14, 2012 8:34 AM
246	Garbage, Recyrcing, Bulk Trask pickups. Encouraging environmental issues. Fun Calendars. Rave Review. Excellent libraries. Keeping areas clean. Recreational activities. Range of businesses.	Oct 13, 2012 8:56 AM
247	Law Enforcement, Fire Saftey, customer service	Oct 13, 2012 8:53 AM
248	Traffic flow seems really good, and trash services are completely reliable and very affordable. My favorite thing, though, right now is being kept so informed on the City's Facebook page. And it's not a black hole... who ever is responsible for interacting on that page is doing a great job.	Oct 13, 2012 8:02 AM
249	Very informative Facebook Page. Organizing events.	Oct 12, 2012 9:57 PM
250	No complaints since moving here	Oct 12, 2012 4:54 PM
251	Streets and Sanitation	Oct 12, 2012 8:10 AM
252	average	Oct 12, 2012 6:02 AM
253	Just about everything	Oct 11, 2012 6:33 PM
254	overall feel of the city	Oct 11, 2012 5:21 PM
255	Keeping reidents informed of neighborhood events. Working toward the 2030 plan for improvements.	Oct 11, 2012 1:02 PM
256	Keeping the city clean, good police services, parks are being maintained	Oct 11, 2012 12:55 PM
257	Picking up the bulk trash	Oct 11, 2012 10:18 AM
258	The city seems to be well maintained, and all the public services I've dealt with have been efficient and responsive. Overall I think Avondale is a good city.	Oct 11, 2012 10:07 AM

Page 5, Q1. What are we doing well?

259	Safety, Parks are beautiful, communities are great to live in,	Oct 11, 2012 9:59 AM
260	police presents	Oct 11, 2012 9:31 AM
261	Trash, water, fire and police service. Good library.	Oct 10, 2012 8:48 PM
262	Customer Service	Oct 10, 2012 2:35 PM
263	informing community of events & happenings, caring about opinions from the community	Oct 10, 2012 9:41 AM
264	EVERYTHING, KEEP UP THE GREAT JOB !	Oct 10, 2012 8:37 AM
265	Communication; has been great with Avondale for many many years. Keep up the good work!	Oct 10, 2012 6:38 AM
266	nothing	Oct 10, 2012 6:24 AM
267	We often get smiley faces after the trash has been picked up. The library has some nice items to borrow.	Oct 9, 2012 8:35 PM
268	The website is GREAT! The parks are wonderful. I've lived here my whole life (29yrs) and I am happier than ever to be an Avondale resident.	Oct 9, 2012 8:24 PM
269	keeping avondale safe.	Oct 9, 2012 8:03 PM
270	Avondale has excellent customer service in the fire and police departments. Friendship Park is looking busy and fantastic. Great job!	Oct 9, 2012 7:50 PM
271	Nothing that stands out.	Oct 9, 2012 5:24 PM
272	Landscaping around the city looks great.	Oct 9, 2012 3:10 PM
273	You are fixing old roads keep up the good work.	Oct 9, 2012 8:51 AM
274	Communicating with residents	Oct 9, 2012 7:51 AM
275	Not dropping bombs on us.	Oct 8, 2012 7:02 PM
276	Keeping the city clean	Oct 8, 2012 5:29 PM
277	Very well run city	Oct 8, 2012 3:47 PM
278	Pretty much everything	Oct 8, 2012 2:56 PM
279	Garbage Collection & Street Sweepers do a good job	Oct 8, 2012 1:43 PM
280	clean, safe city! I enjoy living here.	Oct 8, 2012 12:55 PM
281	Informing the public of events, updates	Oct 8, 2012 12:35 PM
282	Nice plants on 107th Ave	Oct 8, 2012 11:38 AM
283	Clean parks!	Oct 8, 2012 7:17 AM

Page 5, Q1. What are we doing well?

284	In most areas. Decision makers don't seem to have a realistic pulse on this community. Overall services and contact with staff who maintain and do the actual work is good.	Oct 8, 2012 6:24 AM
285	Excllent response on water quality issues.	Oct 8, 2012 4:42 AM
286	Streets look good, traffic flow has improved, but Dysart Road still has traffic flow problems.	Oct 7, 2012 7:31 PM
287	appears you are doing most things well	Oct 7, 2012 6:12 PM
288	WE are 27 year residents of Avondale and have no real complaints. We have watched the City successfully met the problems of growth, sometimes in difficult economic periods. We are proud of Avondale and yours has been a job well done.	Oct 7, 2012 4:31 PM
289	Police is the Best! Fire good, but too concerned with themselves and not the residents. They make high salaries and don;t offer protection for seniors.	Oct 7, 2012 12:20 PM
290	Cleanliness	Oct 6, 2012 2:10 PM
291	The city of Avondale is doing very well in my estimation. 1. Provide many classes at the Civic Center (which is too far for most of us who cannot drive at night). Communication to residents is excellent, at least via the internet.	Oct 6, 2012 10:00 AM
292	There is no trash or graffiti in my neighborhood	Oct 6, 2012 7:41 AM
293	I have no complaints about the city; it appears that the municipal services I expect from a city and being performed admirably and that the "City" is very responsive and responsible.	Oct 6, 2012 4:26 AM
294	Always feel I am aware of Government Issues or Concerns, communication is good.	Oct 5, 2012 2:18 PM
295	Development and listening to citizens.	Oct 5, 2012 2:09 PM
296	Police department is great. Haven't dealt with many other departments.	Oct 5, 2012 1:36 PM
297	The City Council and City staff are responsive to the concerns of the residents.	Oct 5, 2012 12:39 PM
298	i would say all around every thing	Oct 5, 2012 11:33 AM
299	neighborhood safety	Oct 5, 2012 11:28 AM
300	Upkeep of main streets is great also trash pickup of the large items	Oct 5, 2012 10:57 AM
301	I think the improvements to the roadways around Avondale Blvd, repaving and sealing of the roadways will keep them in good repair. The addition of the childrens hospital annex will be a welcomed addition to the community.	Oct 5, 2012 10:56 AM
302	Emailing information about meetings, events, programs, etc.	Oct 5, 2012 10:44 AM
303	Avondale is a great place to live.Parks are fun and safe, lots of activities for kids, although less than years earlier. Streets are maintained and police are within	Oct 5, 2012 10:36 AM

Page 5, Q1. What are we doing well?

	eyes view when needed. Like the new Childrens medical center being built. Think that was a smart move. Thanks Avondale.	
304	City center - new businesses along Avondale Blvd.	Oct 5, 2012 10:17 AM
305	Informing residents of the resources available	Oct 5, 2012 9:57 AM
306	Emergency response is excellent!! I love the improvements going on in Old Town along Western Ave.	Oct 5, 2012 8:05 AM
307	most things	Oct 5, 2012 7:36 AM
308	The two times I had interactions with the police, they were more than helpful to me. I also have a one year old who enjoys the park and I look forward to having her participate in activities and events as she grows older.	Oct 5, 2012 7:09 AM
309	Fire and police are doing a good job.	Oct 5, 2012 6:38 AM
310	Trash Pickup Sports Complex was a great idea Making the leaders of the city of Goodyear look incompetent	Oct 4, 2012 8:26 PM
311	Fire and safety are impressive, police services are improving	Oct 4, 2012 8:25 PM
312	Trash pickup, water delivery and cost, living within budget, slowly bringing back services as affordable.	Oct 4, 2012 7:04 PM
313	grafitti, keeping up the library,	Oct 4, 2012 5:49 PM
314	1. Police Officers are fabulous! Very kind and show an interest in the residents. 2. When I report a street problem, it is fixed really quickly! Good Job! 3. Sewer Smells - when I report a smell, they immediately jump on it! Avondale is doing a LOT right! I am glad I live here!	Oct 4, 2012 5:34 PM
315	Public safety, emergency response, civic space maintenance, communication with residents	Oct 4, 2012 5:15 PM
316	For the most part, keeping crime to a very minimum. I think the police department is doing a great job.	Oct 4, 2012 5:04 PM
317	Code compliance helped me greatly with a broken down car that was in the roadway on my street. They looked into the issue and removed the car. They answered my emails promptly and professionally.	Oct 4, 2012 5:04 PM
318	The recreation programs are good.	Oct 4, 2012 4:21 PM
319	managing city budget in tough recession	Oct 4, 2012 4:17 PM
320	Garbage people are awesome. When you go in to pay a bill there is little to no wait. Would be nice to pay bill on line for free.	Oct 4, 2012 4:00 PM
321	Keeping us informed	Oct 4, 2012 3:45 PM
322	The workshops by Esmie. The libraries are super. Nice folks at City Hall. Great Police presence.	Oct 4, 2012 3:30 PM

Page 5, Q1. What are we doing well?

323	Keeping major streets in good shape.	Oct 4, 2012 3:19 PM
324	Avondale's website is informative.	Oct 4, 2012 3:16 PM
325	Communication	Oct 4, 2012 3:15 PM
326	I think the library is very well done wish it was opened more hours	Oct 4, 2012 3:12 PM
327	Good goverment	Oct 4, 2012 3:12 PM
328	GOOD LIBRARIES AND THEIRE HOURS. GOOD VARIETY OF ACTIVITIES AND CLASSES OFFERED.	Oct 4, 2012 3:10 PM
329	Avondale is clean and we appear to be growing. The city center is well organized and I appreciate having everything in one location.	Oct 4, 2012 3:09 PM
330	Great parks, sports complex, trash and bulk trash pick up.	Oct 4, 2012 3:06 PM
331	not well	Oct 4, 2012 11:33 AM
332	street lighting and trash pick up	Oct 3, 2012 3:47 PM
333	Keeping Avondale peaceful compared to down town phoenix	Oct 3, 2012 9:22 AM
334	Bulk & contained trash p/u.	Oct 2, 2012 4:06 PM
335	Communication and city management (overall) especially in challenging times.	Oct 2, 2012 3:01 PM
336	Keeping residents.informed	Oct 2, 2012 1:19 PM
337	Customer Services, Reaching out to community, innovative programs, fiscal responsibility, no over extending on development (can you say Glendale?). Taking care of what we have first, not giving away the farm for something "new". A Council and City Leaders who truly understand that and want the best for Avondale today and tomorrow.	Oct 2, 2012 10:18 AM
338	Keeping all the bad people in jail.	Oct 1, 2012 7:10 PM
339	Keeping the bad people in jail	Oct 1, 2012 3:07 PM
340	Yes, my only complaint is the dog park I go to was closed over summer	Sep 29, 2012 8:42 AM
341	public information Police protection/services	Sep 27, 2012 9:46 PM
342	Basic services, water, sewer and trash - exceptional. Keeping residents informed great. Reaching out and being innovative. Fiscal responsibility. We are in better shape than many valley cities, due to good leadership.	Sep 27, 2012 4:45 PM

Page 6, Q1. What can we do better?

1	Water Pressure	Nov 13, 2012 11:31 AM
2	Safety	Nov 7, 2012 3:34 PM
3	Transportation	Nov 7, 2012 3:31 PM
4	Nothing everything is perfect	Nov 7, 2012 3:29 PM
5	Traffic on Dysart and Van Buren terrible	Nov 7, 2012 3:24 PM
6	Fun & Family	Nov 7, 2012 3:21 PM
7	More sports for kids	Nov 7, 2012 3:19 PM
8	More family events	Nov 7, 2012 3:17 PM
9	Police the City of Avondale	Nov 7, 2012 3:14 PM
10	Be faster in response to call	Nov 7, 2012 3:12 PM
11	Enforce Curfews	Nov 7, 2012 3:10 PM
12	Street maintenance	Nov 7, 2012 3:09 PM
13	don't know	Nov 7, 2012 12:59 PM
14	low taxes	Nov 7, 2012 12:58 PM
15	Maintain the parks better	Nov 7, 2012 10:31 AM
16	None	Nov 7, 2012 10:25 AM
17	Clean up the parks	Nov 7, 2012 10:23 AM
18	More Events	Nov 7, 2012 10:20 AM
19	Create Jobs	Nov 7, 2012 10:14 AM
20	Everything is good but improvement is always welcome	Nov 7, 2012 10:12 AM
21	No complaints	Nov 7, 2012 10:08 AM
22	Where I live there is only 2 street lights, it is much too dark. Safety is a concern.	Nov 7, 2012 10:05 AM
23	lower rate of light and water	Nov 7, 2012 10:03 AM
24	Services for Seniors	Nov 7, 2012 10:01 AM
25	Provide information in spanish	Nov 7, 2012 10:00 AM
26	street maintenance	Nov 7, 2012 9:56 AM
27	Polices services	Nov 7, 2012 9:48 AM

Page 6, Q1. What can we do better?

28	senior menu at community center, more volunteer opportunities	Nov 7, 2012 9:43 AM
29	provide more services for Seniors	Nov 7, 2012 9:41 AM
30	more volunteer opportunities	Nov 7, 2012 9:40 AM
31	More services for Seniors	Nov 7, 2012 9:37 AM
32	everywhere is place for better	Nov 7, 2012 9:32 AM
33	Require a curfew (10 O'clock pm)	Nov 7, 2012 8:03 AM
34	Fix Channel 11	Nov 7, 2012 8:02 AM
35	Parks	Nov 7, 2012 7:56 AM
36	Library materials	Nov 7, 2012 7:53 AM
37	Still getting to know Avondale	Nov 7, 2012 7:47 AM
38	Add shopping	Nov 7, 2012 7:45 AM
39	More recycling information	Nov 7, 2012 7:42 AM
40	Crime & vandalism	Nov 7, 2012 7:38 AM
41	Street maintenance	Nov 7, 2012 7:32 AM
42	Job creation in Public Service	Nov 7, 2012 7:31 AM
43	Have more events for children	Nov 7, 2012 7:25 AM
44	Work together	Nov 7, 2012 7:22 AM
45	Community activities	Nov 7, 2012 7:17 AM
46	Fight crime	Nov 7, 2012 7:14 AM
47	Library materials	Nov 7, 2012 7:12 AM
48	Less construction	Nov 7, 2012 7:07 AM
49	More housing	Nov 6, 2012 4:27 PM
50	Police Services	Nov 6, 2012 4:25 PM
51	Yes	Nov 6, 2012 4:23 PM
52	Nothing	Nov 6, 2012 4:21 PM
53	Environment	Nov 6, 2012 4:19 PM
54	Community watch	Nov 6, 2012 4:17 PM

Page 6, Q1. What can we do better?

55	City Services	Nov 6, 2012 4:14 PM
56	Curfew	Nov 6, 2012 4:12 PM
57	Graffiti	Nov 6, 2012 4:08 PM
58	Fix the roads & potholes	Nov 6, 2012 4:03 PM
59	Curfew	Nov 6, 2012 3:57 PM
60	Traffic light synchronization	Nov 6, 2012 3:53 PM
61	More adult programs	Nov 6, 2012 3:50 PM
62	Police Services	Nov 6, 2012 3:46 PM
63	More Police	Nov 6, 2012 3:42 PM
64	Everything	Nov 6, 2012 3:40 PM
65	Drunk Drivers	Nov 6, 2012 3:37 PM
66	More Police in the parks	Nov 6, 2012 3:31 PM
67	Lower Library fees or better notice when books are due	Nov 6, 2012 3:27 PM
68	Clean the town	Nov 6, 2012 3:13 PM
69	Be faster in need of emergency	Nov 6, 2012 3:07 PM
70	Inform people	Nov 6, 2012 3:03 PM
71	Police Services	Nov 6, 2012 3:01 PM
72	nothing	Nov 6, 2012 1:22 PM
73	Vacant houses	Nov 6, 2012 1:21 PM
74	Your doing a good job so far	Nov 6, 2012 1:19 PM
75	Cleaner streets	Nov 6, 2012 1:16 PM
76	Have more jobs around the area	Nov 6, 2012 10:35 AM
77	More jobs	Nov 6, 2012 10:29 AM
78	More cops around	Nov 6, 2012 10:27 AM
79	Better Informed	Nov 6, 2012 10:23 AM
80	Better streets	Nov 6, 2012 10:13 AM
81	less Construction	Nov 6, 2012 10:10 AM

Page 6, Q1. What can we do better?

82	Law Enforcement	Nov 6, 2012 10:00 AM
83	Law Enforcement	Nov 6, 2012 9:54 AM
84	Yes	Nov 6, 2012 9:51 AM
85	Slow down the traffic	Nov 6, 2012 9:49 AM
86	More enforcement	Nov 6, 2012 9:40 AM
87	It's as good as is	Nov 6, 2012 9:38 AM
88	Traffic & road work	Nov 6, 2012 9:35 AM
89	Do more Recycle	Nov 6, 2012 9:30 AM
90	Swimming Pool	Nov 6, 2012 9:22 AM
91	Stop crime	Nov 6, 2012 9:16 AM
92	Nothing!	Nov 6, 2012 9:14 AM
93	Catching Criminals	Nov 6, 2012 9:12 AM
94	everything is already good	Nov 6, 2012 9:07 AM
95	Street Maintenance	Nov 6, 2012 9:03 AM
96	More Recreation Services	Nov 6, 2012 8:59 AM
97	Better parks	Nov 6, 2012 8:40 AM
98	Streets (cleaning)	Nov 6, 2012 8:34 AM
99	Police Services	Nov 6, 2012 8:31 AM
100	Special events	Nov 6, 2012 8:27 AM
101	just keep it up	Nov 6, 2012 8:23 AM
102	yes	Nov 6, 2012 8:21 AM
103	Summer park	Nov 6, 2012 8:19 AM
104	Have more cops around	Nov 6, 2012 8:17 AM
105	More special events	Nov 6, 2012 8:10 AM
106	Accident	Nov 6, 2012 8:04 AM
107	more neighborhood events	Nov 6, 2012 7:59 AM
108	Nothing, just need more job openings	Nov 6, 2012 7:56 AM

Page 6, Q1. What can we do better?

109	Road maintenance	Nov 6, 2012 7:53 AM
110	Clean up graffiti & stuff that makes Avondale look legal	Nov 6, 2012 7:51 AM
111	More ZOOM times	Nov 6, 2012 7:46 AM
112	Transit	Nov 6, 2012 7:43 AM
113	Vacant Houses	Nov 6, 2012 7:42 AM
114	allow residents to own hens (not roosters)	Nov 6, 2012 7:36 AM
115	more recreation programs	Nov 5, 2012 3:22 PM
116	maintain services regular	Nov 5, 2012 3:21 PM
117	keep doing your job	Nov 5, 2012 3:19 PM
118	inform residents of rules etc.	Nov 5, 2012 3:16 PM
119	youth programs and activities	Nov 5, 2012 3:15 PM
120	provide more buses for city	Nov 5, 2012 3:12 PM
121	street maintenance, pot holes	Nov 5, 2012 3:09 PM
122	come further west	Nov 5, 2012 3:08 PM
123	perhaps send a letter or phamplet in the mail regarding special new services or events.	Nov 5, 2012 3:06 PM
124	stop thefts and graffiti	Nov 5, 2012 3:04 PM
125	fix bumpy road on rail tracks on Litchfield and MC 85	Nov 5, 2012 3:02 PM
126	Better contact	Nov 5, 2012 3:00 PM
127	have police enforce animal control laws. I have been complaining for a month strait and law enforcement says they can not help.	Nov 5, 2012 2:57 PM
128	lower billiing	Nov 5, 2012 10:31 AM
129	Build more stores in all the open space. There is alot of land where you could make into shopping centers.	Nov 5, 2012 10:26 AM
130	More public events	Nov 5, 2012 10:21 AM
131	Park amenities	Nov 5, 2012 10:19 AM
132	Planning	Nov 5, 2012 10:18 AM
133	More police in neighborhood	Nov 5, 2012 10:16 AM
134	Water pressure, more recreations for kids. Volunteer programs.	Nov 5, 2012 10:08 AM

Page 6, Q1. What can we do better?

135	More retail development	Nov 5, 2012 9:26 AM
136	Street work	Nov 5, 2012 9:17 AM
137	more Events	Nov 5, 2012 9:15 AM
138	Street Maintenance	Nov 5, 2012 8:58 AM
139	Less deposits for utilities	Nov 5, 2012 8:54 AM
140	Don't replace trash bins unnecessarily, waste of tax \$.	Nov 5, 2012 8:52 AM
141	Recreation & Jobs	Nov 5, 2012 8:48 AM
142	Everything is good	Nov 5, 2012 8:45 AM
143	Youth Programs	Nov 5, 2012 8:40 AM
144	nothing	Nov 5, 2012 8:38 AM
145	Police response time	Nov 5, 2012 8:34 AM
146	Park maintenance and better parks	Nov 5, 2012 8:32 AM
147	Nothing	Nov 5, 2012 8:29 AM
148	Street Maintenance	Nov 5, 2012 8:27 AM
149	Not Much	Nov 5, 2012 8:19 AM
150	Traffic Flow	Nov 5, 2012 8:11 AM
151	Traffic Control	Nov 5, 2012 8:10 AM
152	park	Nov 5, 2012 8:07 AM
153	Some	Nov 5, 2012 8:03 AM
154	dog park closed during summer, and frequently out of poop bags.	Oct 30, 2012 7:18 AM
155	More family events, youth and teen programs	Oct 29, 2012 6:33 PM
156	More community events	Oct 29, 2012 9:48 AM
157	Expand The Zoom	Oct 29, 2012 9:24 AM
158	Develop river bed area with recreation paths	Oct 29, 2012 9:19 AM
159	Support local events ie Gain Garden Lakes	Oct 29, 2012 9:17 AM
160	?	Oct 29, 2012 9:11 AM
161	Parks & Recreation	Oct 29, 2012 9:09 AM

Page 6, Q1. What can we do better?

162	Nothing, keep it up!	Oct 29, 2012 9:06 AM
163	Keep it up!	Oct 29, 2012 8:57 AM
164	Employees are great but could be more in tune with what is going on around the city outside of their department (open minded)	Oct 29, 2012 7:11 AM
165	read previous answer	Oct 28, 2012 8:35 PM
166	Clean-up Old Town Avondale, put more money into less fortunate neighborhoods, provide more senior programs & assistance.	Oct 26, 2012 8:36 PM
167	BRING BACK BILLIE MOORE DAY PARADE AND EVENTS...it used to be like a family reunion citywide and we miss it!!	Oct 26, 2012 12:58 PM
168	Clean up Old Cashion.	Oct 26, 2012 12:40 PM
169	Police protection.	Oct 26, 2012 11:39 AM
170	city events	Oct 25, 2012 2:57 PM
171	Make large property owners more accountable for the looks and functionality of their properties.	Oct 25, 2012 10:14 AM
172	Have police check out all the community parks in Avondale. Late at night there are groups of men and women hanging out at the park. Keep police parked outside of school zones to catch speeders.	Oct 25, 2012 7:57 AM
173	unsure at this time. No issues	Oct 25, 2012 7:11 AM
174	Traffic flow planning.	Oct 24, 2012 7:40 PM
175	Retail shopping is limited. You have to drive to Arrowhead mall for any major or higher quality store.	Oct 24, 2012 1:27 PM
176	More Cleaning	Oct 24, 2012 8:59 AM
177	Traffic	Oct 24, 2012 8:51 AM
178	More events like today! Thank You	Oct 24, 2012 8:49 AM
179	Parks maintenance	Oct 24, 2012 8:46 AM
180	Better traffic flow in neighborhood	Oct 24, 2012 8:44 AM
181	More & Bigger Community Garden	Oct 24, 2012 8:37 AM
182	Help with loose dogs running streets	Oct 24, 2012 8:34 AM
183	Don't take so long with construction	Oct 24, 2012 8:32 AM
184	Control random gunfire	Oct 24, 2012 8:28 AM
185	Arrest Them	Oct 24, 2012 8:27 AM

Page 6, Q1. What can we do better?

186	Your doing great	Oct 24, 2012 8:22 AM
187	Recreation Programs	Oct 24, 2012 8:20 AM
188	Old buildings make newer	Oct 24, 2012 8:17 AM
189	Add kids programs	Oct 24, 2012 8:13 AM
190	Serve the Northern residents	Oct 24, 2012 8:09 AM
191	Keep us safe	Oct 24, 2012 8:03 AM
192	Not sure, doing good	Oct 23, 2012 3:31 PM
193	Nothing	Oct 23, 2012 3:29 PM
194	We need more Buses	Oct 23, 2012 3:27 PM
195	Jpb Creation	Oct 23, 2012 3:20 PM
196	Inform	Oct 23, 2012 3:18 PM
197	Jobs	Oct 23, 2012 3:11 PM
198	Park Amenities	Oct 23, 2012 3:09 PM
199	Nothing	Oct 23, 2012 3:06 PM
200	Police Work	Oct 23, 2012 3:03 PM
201	Billy Moore Day's, bring it back	Oct 23, 2012 3:01 PM
202	More Events	Oct 23, 2012 2:56 PM
203	Crime Enforcement	Oct 23, 2012 2:51 PM
204	Job Creation	Oct 23, 2012 2:47 PM
205	Better with the HOA! Some people have yards that make this neighborhood look like trash, and they always leave their trash cans out	Oct 23, 2012 2:46 PM
206	Programs for kids and adults	Oct 23, 2012 8:01 AM
207	Time the traffic lights on Dysart ave	Oct 22, 2012 7:45 PM
208	nothing that I can think of right now.	Oct 22, 2012 6:54 AM
209	add more community garden areas	Oct 21, 2012 12:45 PM
210	just keep doing the fantastic work you are already doing.	Oct 20, 2012 8:01 AM
211	focus on housing. avenues to fill all vacant homes	Oct 20, 2012 7:34 AM
212	Fix Van Buren Road between Dysart and Litchfield. It has so many pot holes and	Oct 19, 2012 7:10 PM

Page 6, Q1. What can we do better?

	is difficult to drive safely and without a lot of wear and tear on our vehicles.	
213	KEEP UP THE LEVEL OF SERVICES WE HAVE NOW AND DO NOT GET COMPLACIENT	Oct 19, 2012 4:10 PM
214	I'm content--no suggestions right now	Oct 19, 2012 1:42 PM
215	Promote getting vacant proerty developed. We need neighbors	Oct 19, 2012 8:46 AM
216	nothing much	Oct 18, 2012 11:03 PM
217	To be honest...get rid of Cashion. Bulldoze it. The low income trash bring the city down. We have a bunch of good hard working people. Then we have a ton of losers. Run these people out. Over the last few years you have got rid of some. Thanks for that. Keep it up. I would like Avondale it be thought of like some other west valley cities. The only way is to move out the trash.	Oct 18, 2012 7:29 PM
218	Working fire station on northwest side of city.	Oct 18, 2012 2:34 PM
219	Community involvement.	Oct 18, 2012 1:50 PM
220	Better communication with the Senior Citizens and the Special Need residents. This is our home too.	Oct 17, 2012 7:23 PM
221	Mentioned in prior window, pickup bulk trash on specific day or as early as possible during bulk week.	Oct 17, 2012 11:55 AM
222	Fire protection in the Northwest quadrant of the city. Street maintenance.	Oct 17, 2012 11:39 AM
223	Lower your water rates. I dont understand mine goes up every month regardless how much I use.	Oct 17, 2012 8:30 AM
224	Pursue HOA's to do their part to keep neighborhoods clean and safe.	Oct 16, 2012 11:23 AM
225	Maybe Sammi.C can come up with what Gangplank can do next. Our partnership PSA has been far exceeded with the help and support of EDD, we are only six (6) months into the First year...	Oct 16, 2012 9:13 AM
226	Ability to turn off services online	Oct 16, 2012 7:47 AM
227	Roadwork seems to take a long time (e.g. the Avondale Blvd and McDowell intersection and Interstate 10 entrance.	Oct 16, 2012 6:01 AM
228	Pick up of shopping carts in neighborhoods is growing.	Oct 15, 2012 8:25 PM
229	no critiques	Oct 15, 2012 7:33 PM
230	Just run the tee ball league better.	Oct 15, 2012 6:10 PM
231	Fire and police	Oct 15, 2012 4:28 PM
232	Work with the citizens.	Oct 15, 2012 8:56 AM
233	Open the fire station near my house that is built, but not open.	Oct 14, 2012 9:27 AM

Page 6, Q1. What can we do better?

234	See earlier note about "racing."	Oct 14, 2012 8:34 AM
235	In previous responses.	Oct 13, 2012 8:57 AM
236	Street Maintenance, Graffiti maintenance, Street cleanliness, code enforcement	Oct 13, 2012 8:54 AM
237	More police general observation presence in the community developments.... Crystal Gardens, Garden Lakes, for example. Take Crystal Gardens Parkway for example. It is SOOOOO used by residents, yet people fly down that 30mph road. Ducks / geese / ducklings are tragically killed, kids, pets, bicyclists, joggers, walkers are constantly in jeopardy. And i NEVER see a soul pulled over on CGP. Why is that?	Oct 13, 2012 8:05 AM
238	Bring more businesses and jobs.	Oct 12, 2012 9:59 PM
239	Customer Service and being more proactive in community. Acting like you care would help.	Oct 12, 2012 8:10 AM
240	keep doing what you are doing now ,,do not give up.	Oct 12, 2012 6:03 AM
241	Community events. We would like to have 4 th of July. Maintenance and cleanliness of the libraries could use improvement.	Oct 11, 2012 8:39 PM
242	faster road construction	Oct 11, 2012 6:35 PM
243	better delivery of events and information	Oct 11, 2012 5:21 PM
244	Stay on target with public input.	Oct 11, 2012 1:02 PM
245	Traffic lights are in my view ill timed. Too many long waits	Oct 11, 2012 12:56 PM
246	Low water bill	Oct 11, 2012 10:19 AM
247	I wish the city (or the HOA) could do more about people with weeds, parking in their yards, etc. It seems some businesses have been moving in, but there is a lot of empty retail/commercial space, so maybe incentives to get businesses in there. Also, putting a signal at Avondale/Maricopa. Shielding/turning off the parking lot lights behind the police station that shine directly in everyone's bedrooms along the back side of Starlight Trail. Having City Hall workers not shovel rocks at 5:30 in the morning. That scraping noise carries into our bedrooms...along with the lights all night.	Oct 11, 2012 10:09 AM
248	more community outings/events	Oct 11, 2012 9:32 AM
249	Traffic flow ! Ugh !	Oct 10, 2012 8:49 PM
250	clean up areas, work on community activities, help citizens feel safe in the area	Oct 10, 2012 8:12 AM
251	Multiple types of housing (condos, townhouses, executive, asstd living (I'll have to retire somewhere else when I can't handle a single family home...how sad)	Oct 10, 2012 6:38 AM
252	garbage pick up could be done in a cleaner manner by those who pick it up	Oct 10, 2012 6:24 AM
253	Attract some businesses that will hire people. Make the library more friendly and	Oct 9, 2012 8:36 PM

Page 6, Q1. What can we do better?

	less echo-y.	
254	Maybe not let Walmart build anymore stores???	Oct 9, 2012 8:25 PM
255	fill vacant retail spots.	Oct 9, 2012 8:03 PM
256	More books in the library - more selection.	Oct 9, 2012 3:11 PM
257	Catch the bad guys	Oct 9, 2012 3:08 PM
258	Need to be more involved in public schools. I had asked trash and recycling last year to help me with a project at my work and I never received a call back.	Oct 9, 2012 8:55 AM
259	There needs to be more grocery stores in the city! There's land at intersections available for this...where is the development???? Gas stations, supermarkets = tax revenue.	Oct 9, 2012 7:54 AM
260	Nab the idiots on the road.	Oct 8, 2012 7:02 PM
261	Lower the water/sewage bill. Its unreasonable compared to other cities.	Oct 8, 2012 5:30 PM
262	More special events	Oct 8, 2012 3:47 PM
263	There is always room for improvement to the streets and traffic lights but the sewer system could use some serious help it smells foul in several locations...	Oct 8, 2012 2:58 PM
264	Eliminate Banners in the community. Many business use them and do not maintain them. All it takes is one windy day to destroy them and business continue to leave them up even though they are tattered. Banners are truly an eyesore.	Oct 8, 2012 1:45 PM
265	PUBLIC LIBRARY. I enjoy the youth events at the library (toddler story time, etc.), but the acual library selection itself is smaller than other city libraries I've visited before.	Oct 8, 2012 12:55 PM
266	n/a	Oct 8, 2012 12:35 PM
267	Control speeding vehicles on W Encanto Blvd. More public events.	Oct 8, 2012 11:39 AM
268	Look at services from the standpoint of those providing the services, maintaining the equipment, etc. They know best what is required to provide and maintain and how to make more efficient. Provide adequate resources to that staff to provide the best services.	Oct 8, 2012 7:50 AM
269	more community activities	Oct 8, 2012 7:17 AM
270	More Police and Fire Service. More Shopping, Need more adult activities	Oct 7, 2012 7:31 PM
271	inform neighborhoods that noise before sunrise and after sunset should not be tolerated.	Oct 7, 2012 6:13 PM
272	Code and traffic enforcement always an issue.	Oct 7, 2012 4:31 PM
273	Get the FD to do community work like in other cities. WE seldom have fires, do	Oct 7, 2012 12:22 PM

Page 6, Q1. What can we do better?

	have medical needs but you can't clean the firehouse 24/7 so lets get them out doing safety things with residents. How come no lockboxes in Avondale but everywhere else. HD/Lowes too cheaply made.	
274	Grafiti	Oct 6, 2012 2:10 PM
275	Clean up the drug problem in our City. Encourage residents to properly maintain their property. Evening Zoom service to the Civic center to attend important classes. The neighborhood streets in Historic Avondale need to be paved/repaved/repared.	Oct 6, 2012 10:04 AM
276	I don't have any negative comments about my neighborhood	Oct 6, 2012 7:41 AM
277	No suggestions...	Oct 6, 2012 4:26 AM
278	More park facilities and recreational opportunities.	Oct 5, 2012 2:47 PM
279	More economic development, shopping in the area.	Oct 5, 2012 2:19 PM
280	Provide more prevention programs to youth and teens.	Oct 5, 2012 2:10 PM
281	More friendly development fees for new businesses and new construction of homes and schools.	Oct 5, 2012 1:40 PM
282	Traffic management could be better, as well as water pressure.	Oct 5, 2012 12:40 PM
283	streets and roads	Oct 5, 2012 11:35 AM
284	customer service	Oct 5, 2012 11:29 AM
285	Work on getting those empty store fronts rented out	Oct 5, 2012 10:57 AM
286	Continue to improve customer service, I really like the fact that I can pay my water bill online and veiw community information online. So continue to improve the website and bring business to our area.	Oct 5, 2012 10:57 AM
287	Fix sink holes and cracks in roads. There seems to be a lack of control over street repairs if the repair sinks a few weeks/months after the work is done.	Oct 5, 2012 10:46 AM
288	Can we put a light at Vanburen and Links. Lots of traffic and very dangerous crossing there. Seen lots of trash in the borders of the agricultural property. Not sure that it is our responsibility, but I personally have picked up trash to make our neighborhood clean across from links and VanBuren. It was there for 3 weeks. I just decided to pick it up myself. Avondale does a great job with everything else.	Oct 5, 2012 10:41 AM
289	Promote the city outside of the city. Get Avondale known through out the valley.	Oct 5, 2012 10:18 AM
290	More funding and programs that promote community building. Providing public transportation!	Oct 5, 2012 9:57 AM
291	We need more attention to fixing up the South side of Avondale!!!!	Oct 5, 2012 8:06 AM
292	More employment oportunities IN Avondale.	Oct 5, 2012 7:37 AM

Page 6, Q1. What can we do better?

293	I wish their were more parks available.	Oct 5, 2012 7:09 AM
294	Crack down on chronic abusers of police services.	Oct 5, 2012 6:40 AM
295	Code enforcement and graffiti cleanup in the older sections of Avondale.	Oct 4, 2012 8:27 PM
296	Maintain city roads and properties,weeds and trash are abundant throughout the city	Oct 4, 2012 8:26 PM
297	Quit making deals with outside venders for things like selling us service line maint warintees.	Oct 4, 2012 7:27 PM
298	Regulate HOA's ability to require more landscaping thru changes to agreements. Legislate caps on the unchecked power HOA boards are utilizing to insert personal preferences on communities, Please!	Oct 4, 2012 7:07 PM
299	Get the railroad crossing at Buckeye & Avondale fixed! Stay on top of County or Railroad until it is!!!!!!!	Oct 4, 2012 5:34 PM
300	Traffic flow - especially concerning scheduling street or infrastructure improvements; posting jobs available in Avondale other than City jobs on the website.	Oct 4, 2012 5:19 PM
301	Help crack down on illegal immigration, drop houses and drugs. Side with and help support Sheriff Joe. We need more like him.	Oct 4, 2012 5:09 PM
302	Have more adult programs, like exercise, or trips at a reduced rate or free to the community.	Oct 4, 2012 5:07 PM
303	Get a city pool.	Oct 4, 2012 4:21 PM
304	communication	Oct 4, 2012 4:18 PM
305	If you have to ever cut services we don't really need monthly bulk trash.	Oct 4, 2012 4:16 PM
306	Free bill pay on line. Family nights like you you to have. Movie on the lawn like good year.	Oct 4, 2012 4:03 PM
307	Reeds in water cells in Crystal Gardens	Oct 4, 2012 3:46 PM
308	The only thing I want is a Pickleball court.	Oct 4, 2012 3:30 PM
309	Timing of traffic signals. Once started on road work, speed it up instead of dragging the work out for months. Also, don't do major road work on adjacent streets.	Oct 4, 2012 3:23 PM
310	more events for families. Like music in the evenings on weekends.	Oct 4, 2012 3:21 PM
311	Help small businesses market their good/services to promote economic improvement.	Oct 4, 2012 3:17 PM
312	More flyers on special events e.g. Public shredding events, hazardous waste disposals etc .	Oct 4, 2012 3:16 PM

Page 6, Q1. What can we do better?

313	code Enforcement too much graffiti trash in the road	Oct 4, 2012 3:13 PM
314	Let me think on this	Oct 4, 2012 3:13 PM
315	OFFER MORE CLASSES FOR LEARNING TO PLAY AN DIFFERENT INSTRUMENTS FOR KIDS OF ALL AGES.	Oct 4, 2012 3:11 PM
316	Sales tax is very high. I believe we could do better. Also as stated earlier. I would like to see more Avondale police. I would also like for the officers to be more polite and treat people with more respect. The officers that I have made contact with seem short and react as if they are very unhappy with their jobs.	Oct 4, 2012 3:11 PM
317	Let the public know what is going on...if I wasn't signed up for email I would be a lot less informed.	Oct 4, 2012 3:07 PM
318	Have more jobs.	Oct 3, 2012 9:33 AM
319	Put more money towards street maintenance.	Oct 2, 2012 4:07 PM
320	Street maintenance, job creation.	Oct 2, 2012 3:01 PM
321	Traffic enforcement	Oct 2, 2012 1:19 PM
322	Traffic flow and traffic signal management. Seems to much stopping, waiting and idling. Times when all directions are just sitting and no one is moving. Not sure the technology in place but it has to be able be "smarter." Wish we had that "downtown" or "town square" that is the gathering place the gives a community an identity. Historic Avondale and the City Complex are removed from each other so don't know where that location that gives our community identity is or will be.	Oct 2, 2012 10:22 AM
323	Maintaince the streets.	Oct 1, 2012 7:12 PM
324	senior services, programs senior safety in homes	Sep 27, 2012 9:47 PM
325	Traffic flow! Too many traffic signals and many are poorly timed which means wasted fuel, time and increase in idle time is bad for air quality. Don't know what logic is being used loops or sensors or what but not working very well in some locations.	Sep 27, 2012 4:48 PM

Page 7, Q1. How did you find out about this survey?

1	website	Oct 18, 2012 11:04 PM
2	email response from librarian	Oct 13, 2012 8:57 AM
3	West Valley View	Oct 9, 2012 8:55 AM
4	My mother	Oct 8, 2012 7:02 PM
5	Somebody emailed me a link	Oct 5, 2012 11:46 AM
6	The link didn't work when I clicked on it, brought me to an error page. I had to copy/paste it	Oct 4, 2012 5:07 PM
7	bus sign	Oct 3, 2012 9:33 AM
8	HOA	Oct 2, 2012 5:37 PM